

Digital Projector User Manual

Console Gaming Projector I X3100i

V 1.00

Warranty and Copyright information

Limited warranty

BenQ warrants this product against any defects in material and workmanship, under normal usage and storage.

Proof of purchase date will be required with any warranty claim. In the event this product is found to be defective within the warranty period, BenQ's only obligation and your exclusive remedy shall be replacement of any defective parts (labor included). To obtain warranty service, immediately notify the dealer from which you purchased the product of any defects.

Important: The above warranty shall be void if the customer fails to operate the product in accordance with BenQ's written instructions, especially the ambient humidity must be in-between 10% and 90%, temperature in-between 0°C and 35°C, altitude lower than 4920 feet, and avoiding to operate the projector in a dusty environment. This warranty gives you specific legal rights, and you may have other rights which vary from country to country.

For other information, please visit www.BenQ.com.

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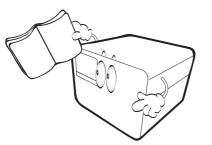
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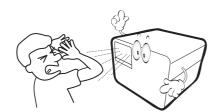
Important safety instructions

Your projector is designed and tested to meet the latest standards for safety of information technology equipment. However, to ensure safe use of this product, it is important that you follow the instructions mentioned in this manual and marked on the product.

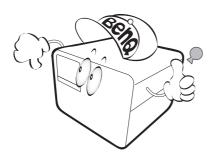
1. Please read this manual before you operate your projector. Save it for future reference.



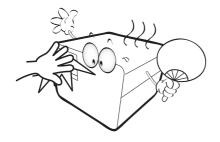
2. Do not look straight at the projector lens during operation. The intense light beam may damage your eyes.



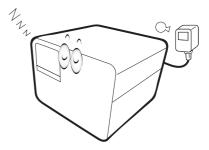
3. Refer servicing to qualified service personnel.



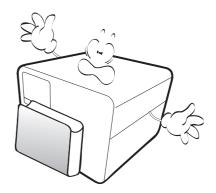
4. The light source becomes extremely hot during operation.



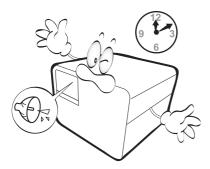
5. In some countries, the line voltage is NOT stable. This projector is designed to operate safely within a mains voltage between 100 to 240 volts AC, but could fail if power cuts or surges of ±10 volts occur. In areas where the mains voltage may fluctuate or cut out, it is recommended that you connect your projector through a power stabilizer, surge protector or uninterruptible power supply (UPS).



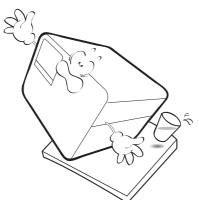
6. Do not block the projection lens with any objects when the projector is under operation as this could cause the objects to become heated and deformed or even cause a fire. To temporarily turn off the light source, press the **Eco Blank** button.



7. Do not operate light sources beyond the rated light source life.

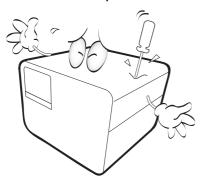


8. Do not place this product on an unstable cart, stand, or table. The product may fall, sustaining serious damage.

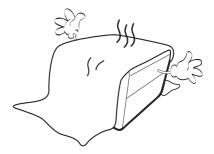


9. Do not attempt to disassemble this projector. There are dangerous high voltages inside which may cause death if you should come into contact with live parts.

Under no circumstances should you ever undo or remove any other covers. Refer servicing only to suitably qualified professional service personnel.

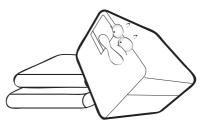


- 10. Do not block the ventilation holes.
 - Do not place this projector on a blanket, bedding or any other soft surface.
 - Do not cover this projector with a cloth or any other item.
 - Do not place inflammables near the projector.

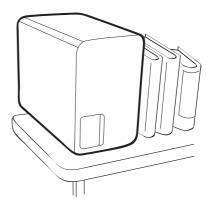


If the ventilation holes are seriously obstructed, overheating inside the projector may result in a fire.

11. Always place the projector on a level, horizontal surface during operation.



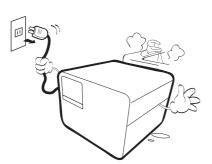
12. Do not stand the projector on end vertically. Doing so may cause the projector to fall over, causing injury or resulting in damage to the projector.



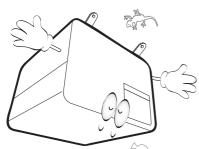
13. Do not step on the projector or place any objects upon it. Besides probable physical damage to the projector, doing so may result in accidents and possible injury.



14. Do not place liquids near or on the projector. Liquids spilled into the projector may cause it to fail. If the projector does become wet, disconnect it from the power supply's power outlet and call BenQ to have the projector serviced.



15. This product is capable of displaying inverted images for ceiling mount installation.



- 16. This apparatus must be earthed.
- 17. When the projector is under operation, you may sense some heated air and odor from its ventilation grill. It is a normal phenomenon and not a product defect.

- 18. Do not place this projector in any of the following environments.
 - Space that is poorly ventilated or confined. Allow at least 50 cm clearance from walls and free flow of air around the projector.
 - Locations where temperatures may become excessively high, such as the inside of a car with all windows rolled up.
 - Locations where excessive humidity, dust, or cigarette smoke may contaminate optical components, shorten the projector's life span and darken the image.
 - Locations near fire alarms
 - Locations with an ambient temperature above 40°C / 104°F
 - Locations where the altitudes are higher than 3000 m (10000 feet).

Risk Group 2

- According to the classification of photobiological safety of light source and light source systems, this product is Risk Group 2, IEC 62471-5:2015.
- 2. Possibly hazardous optical radiation emitted from this product.
- 3. Do not stare at operating light source. May be harmful to the eyes.
- 4. As with any bright source, do not stare into the direct beam.



C

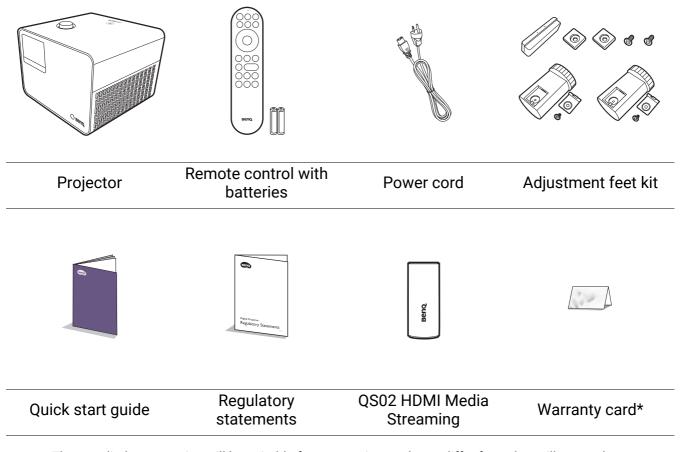
To avoid damaging the DLP chips, never aim a high-power laser beam into the projection lens.

Introduction

Shipping contents

Carefully unpack and verify that you have all of the items shown below. If any of these items are missing, please contact your place of purchase.

Standard accessories

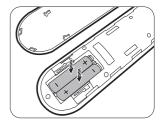


- The supplied accessories will be suitable for your region, and may differ from those illustrated.
- *The warranty card is only supplied in some specific regions. Please consult your dealer for detailed information.

Replacing the remote control batteries

- 1. Press and slide off the battery cover, as illustrated.
- 2. Remove the old batteries (if applicable) and install two AAA batteries. Make sure that the positive and negative ends are positioned correctly, as illustrated.
- 3. Slide the battery cover in until it clicks into place.







· Avoid leaving the remote control and batteries in an excessive heat or humid environment like the kitchen, bathroom, sauna, sunroom or in a closed car.

- Replace only with the same or equivalent type recommended by the battery manufacturer.
- · Dispose of the used batteries according to the manufacturer's instructions and local environment regulations for your region.
- Never throw the batteries into a fire. There may be danger of an explosion.
- If the batteries are dead or if you will not be using the remote control for an extended period of time, remove the batteries to avoid damage to the remote control from possible battery leakage.

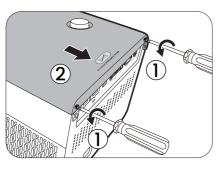
Installing the QS02 HDMI Media Streaming

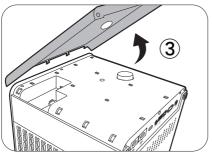
The supplied QS02 HDMI Media Streaming is an Android TV (ATV) dongle to be used with the projector. See the instructions below to install the dongle. With a successful installation, you can enjoy more entertainment programs through this projector.

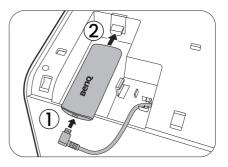
- 1. Make sure the projector is turned off and 3. Plug the USB Micro B cable to the dongle (). the power cord is disconnected.
 - Plug the dongle to the HDMI* port on the projector (2).

*This HDMI port is for connecting QS02 HDMI Media Streaming only.

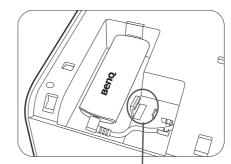
2. Loosen the screws that secure the top of projector cover (1). Slide to remove the cover(2)(3).





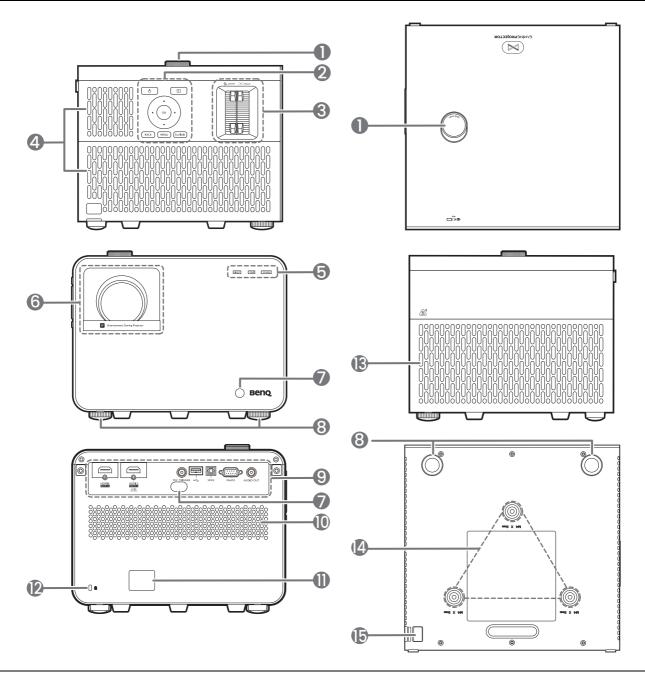


- 4. Replace the projector cover, and tighten the screws.
- 5. Connect the power cord to the projector and turn it on. Press \rightarrow to select **Android TV**.



*This is used to hold the USB plug when shipped. Do not route the cable here.

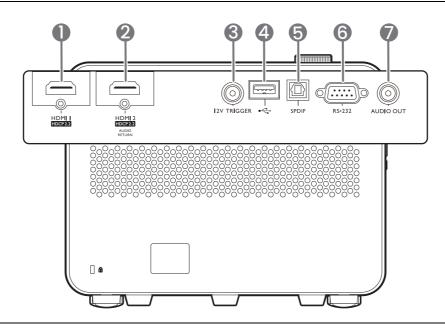
Projector exterior view



- Lens shift adjustment knob Adjusts the vertical position of the projected image.
- 2. External control panel See Controls and functions on page 11.
- 3. Zoom ring/Focus ring
- 4. Vent (air inlet)
- 5. LIGHT/TEMP/POWER status indicator See Indicators on page 54.
- 6. Projection lens

- 7. IR remote sensor
- 8. Adjuster feet
- 9. Connector panel See Terminals on page 10.
- 10. Speaker grill
- 11. AC power jack
- 12. Kensington anti-theft lock slot
- 13. Vent (air exhaust)
- 14. Ceiling mount holes
- 15. Anti-theft security bar

Terminals

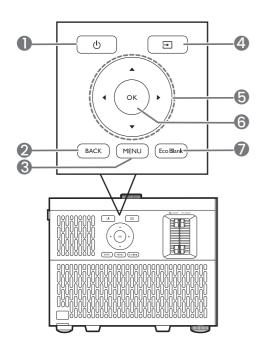


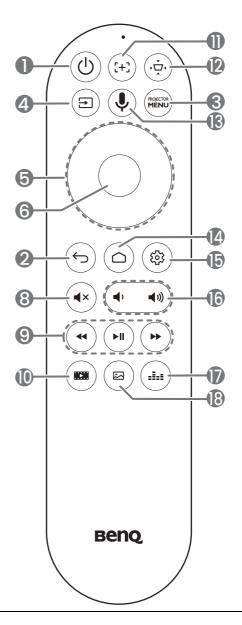
- 1. HDMI input port (Version 2.0b)
- 2. HDMI input port (Version 2.0b)
- 12V DC output terminal Triggers external devices such as an electric screen or light control, etc.
- 4. USB 2.0 Type-A port (Firmware upgrade, Media Reader)
- 5. SPDIF audio output port
- 6. RS-232 control port
- 7. Audio output jack

Controls and functions

Projector & Remote control

All the key presses described in this document are available on the remote control or projector.





1. (b) **POWER**

Toggles the projector between standby mode and on.

2. BACK/(5)

Goes back to previous OSD menu, exits and saves menu settings.

3. MENU/MENU

Turns on/off the On-Screen Display (OSD) menu.

4. ∋

Displays the source selection bar.

5. Arrow keys $(\blacktriangle, \triangledown, \blacktriangleleft, \blacktriangleright)$

When the On-Screen Display (OSD) or the Android TV menu is activated, these keys are used as directional arrows to select the desired menu items and to make adjustments.

When OSD and Android TV menu is inactive, workable under CEC-capable sources only.

6. OK

- Confirms the selected Android TV or On-Screen Display (OSD) menu item.
- Under Android TV media playback, plays or pauses a video or audio file.
- 7. Eco Blank

Used to hide the screen picture.



Do not block the projection lens from projecting as this could cause the blocking object to become heated and deformed or even cause a fire.

8. (•×

Toggles projector audio between on and off.

9. (•) (•) (•)

Under Android TV source, rewinds, plays/pauses, forwards multimedia files.

10. 📼

Displays the Game Settings menu.

11. (+)

Press to open/close Auto focus page. *Available on compatible projectors only.

12. (·¤·

Displays the keystone menu. See Correcting keystone on page 20 for details.

13. (🌒

Press and hold to activate the voice assistant or voice search. Hold this key and speak to the microphone at the top of the remote control while using voice assistant. 14. 🗅

Opens Android TV Home page.

15. 🐵

Under Android TV source, opens the setting menu for the current application.

16. (• •)

Decreases or increases the projector volume.

17. 📖

Displays the sound mode menu.

18. 🖾

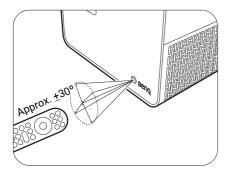
Displays the picture mode menu.

Remote control effective range

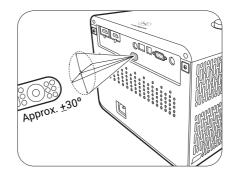
The remote control must be held at an angle within 30 degrees perpendicular to the projector's IR remote control sensor(s) to function correctly. The distance between the remote control and the sensor(s) should not exceed 8 meters (~ 26 feet).

Make sure that there are no obstacles between the remote control and the IR sensor(s) on the projector that might obstruct the infra-red beam.

· Operating the projector from the front



· Operating the projector from the rear



Positioning your projector

Choosing a location

Before choosing an installation location for your projector, take the following factors into consideration:

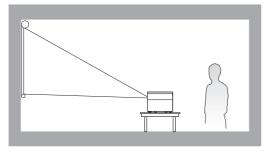
- Size and position of your screen
- Electrical outlet location
- · Location and distance between the projector and the rest of your equipment

The projected image size and vertical offset depend on how far you place the projector, and the zoom setting you choose. There is more information from Projection dimensions on page 15 which can help decide exact distance and height of your projector.

You can install your projector in the following ways.

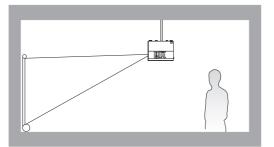
1. Front

Select this location with the projector placed on the table in front of the screen. This is the most common way to position the projector for quick setup and portability.



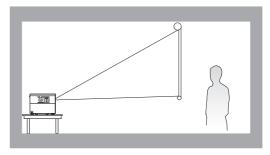
2. Front Ceiling

Select this location with the projector suspended upside-down from the ceiling in front of the screen. Purchase the BenQ Projector Ceiling Mount Kit from your dealer to mount your projector on the ceiling.



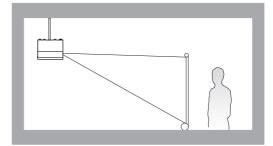
3. Rear

Select this location with the projector placed on the table behind the screen. Note that a special rear projection screen is required.



4. Rear Ceiling

Select this location with the projector suspended upside-down from the ceiling behind the screen. Note that a special rear projection screen and the BenQ Projector Ceiling Mount Kit are required for this installation location.



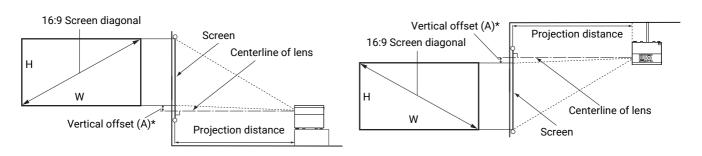
After turning on the projector, the projector will automatically select a suitable setting for the way the projector is installed. If not, go to **Advanced** menu - **Installation** > **Projector Position**, press **OK** and press **∢**/**▶** to select a setting.

Obtaining a preferred projected image size

The distance from the projector lens to the screen, the zoom setting, and the video format each factors in the projected image size.

Projection dimensions

• The screen aspect ratio is 16:9 and the projected picture is in a 16:9 aspect ratio



- *The vertical offset value is the vertical distance from the bottom edge of the image (when the projector is placed on a table, diagram on the left), or top edge of the image (when the projector is ceiling mounted, diagram on the right) to the centerline of lens.
- Due to the lens optical characteristics, every projector has its vertical offset ratio. The vertical offset value normally gets larger while the projection distance increases.

| Screen size | | Distance from screen (mm) | | | *Vertical offset (A) | | |
|-------------|----------|---------------------------|-----------|---------------------|----------------------|---------------------|-----------------|
| Diag | Diagonal | | n) W (mm) | Min length | Average | Max length | (Lowest/Highest |
| Inch | mm | H (mm) | w (11111) | (max. zoom) Average | (min. zoom) | lens position) (mm) | |
| 30 | 762 | 374 | 664 | 764 | 880 | 996 | 37 |
| 40 | 1016 | 498 | 886 | 1018 | 1173 | 1328 | 50 |
| 50 | 1270 | 623 | 1107 | 1273 | 1467 | 1660 | 62 |
| 60 | 1524 | 747 | 1328 | 1528 | 1760 | 1992 | 75 |
| 80 | 2032 | 996 | 1771 | 2037 | 2347 | 2657 | 100 |
| 95 | 2413 | 1183 | 2103 | 2419 | 2787 | 3155 | 118 |
| 100 | 2540 | 1245 | 2214 | 2546 | 2933 | 3321 | 125 |
| 110 | 2794 | 1370 | 2435 | 2800 | 3227 | 3653 | 137 |
| 120 | 3048 | 1494 | 2657 | 3055 | 3520 | 3985 | 149 |
| 130 | 3302 | 1619 | 2878 | 3310 | 3813 | 4317 | 162 |
| 140 | 3556 | 1743 | 3099 | 3564 | 4107 | 4649 | 174 |
| 150 | 3810 | 1868 | 3321 | 3819 | 4400 | 4981 | 187 |
| 160 | 4064 | 1992 | 3542 | 4073 | 4693 | 5313 | 199 |
| 170 | 4318 | 2117 | 3763 | 4328 | 4987 | 5645 | 212 |
| 180 | 4572 | 2241 | 3985 | 4583 | 5280 | 5977 | 224 |
| 190 | 4826 | 2366 | 4206 | 4837 | 5573 | 6309 | 237 |
| 200 | 5080 | 2491 | 4428 | 5092 | 5867 | 6641 | 249 |
| 250 | 6350 | 3113 | 5535 | 6365 | 7333 | 8302 | 311 |
| 300 | 7620 | 3736 | 6641 | 7638 | 8800 | 9962 | 374 |

For example, if you are using a 120-inch screen, the recommended projection distance is 3520 mm.

If your measured projection distance is 300 cm, the closest match in the "Distance from screen (mm)" column is 2933 mm. Looking across this row shows that a 100" (about 2.5 m) screen is

required. The projected image will be slightly higher/lower than the lens centerline with 125 mm vertical offset.



To optimize your projection quality, we suggest doing the projection by referring to the values listed in the non-gray rows.

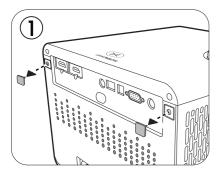
All measurements are approximate and may vary from the actual sizes.

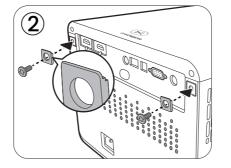
BenQ recommends that if you intend to permanently install the projector, you should physically test the projection size and distance using the actual projector in situ before you permanently install it, so as to make allowance for this projector's optical characteristics. This will help you determine the exact mounting position so that it best suits your installation location.

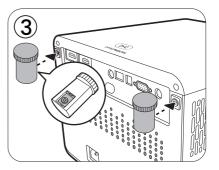
Installing the adjustment feet for upside down projection

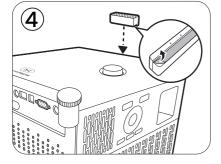
Using the supplied adjustment feet kit to install two additional adjustment feet will help you project the image upside down.

To install the adjustment feet, turn off the projector and follow the instructions below.

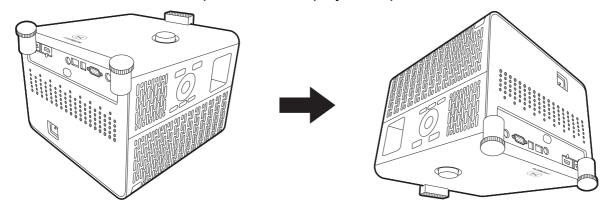








After the installation is completed, turn the projector upside down.



Power on the projector, the projector will automatically select a suitable setting for the way the projector is placed. If not, go to Advanced menu - Installation > Projector Position, press OK and press ◄/► to select Auto, Front Ceiling, or Rear Ceiling.

Mounting the projector

If you intend to mount your projector, we strongly recommend that you use a proper fitting BenQ projector mounting kit and that you ensure it is securely and safely installed.

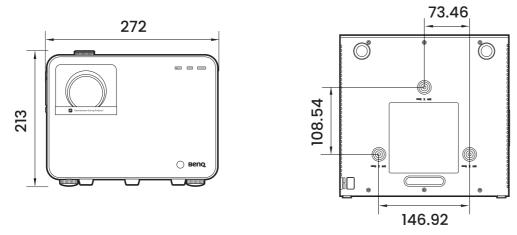
If you use a non-BenQ brand projector mounting kit, there is a safety risk that the projector may fall down due to an improper attachment through the use of the wrong gauge or length screws.

Before mounting the projector

- Purchase a BenQ projector mounting kit from the place you purchased your BenQ projector.
- BenQ recommends that you also use a security cable to secure both the base of the mounting bracket and the security bar on the projector. This will perform the secondary role of restraining the projector should its attachment to the mounting bracket become loose.
- Ask your dealer to install the projector for you. Installing the projector on your own may cause it to fall and result in injury.
- Take necessary procedures to prevent the projector from falling off such as during an earthquake.
- The warranty doesn't cover any product damage caused by mounting the projector with a non-BenQ brand projector mounting kit.
- Consider the surrounding temperature where the projector is ceiling mounted. If a heater is used, the temperature around the ceiling may be higher than expected.
- Read the user manual for the mounting kit about the range of torque. Tightening with torque exceeding the recommended range may cause damage to the projector and subsequently falling off.
- Make sure the power outlet is at an accessible height so that you can easily shut down the projector.

Ceiling/Wall mount installation diagram

Ceiling/Wall mount screw: M4 (Max L = 25 mm; Min L = 20 mm)



Unit: mm



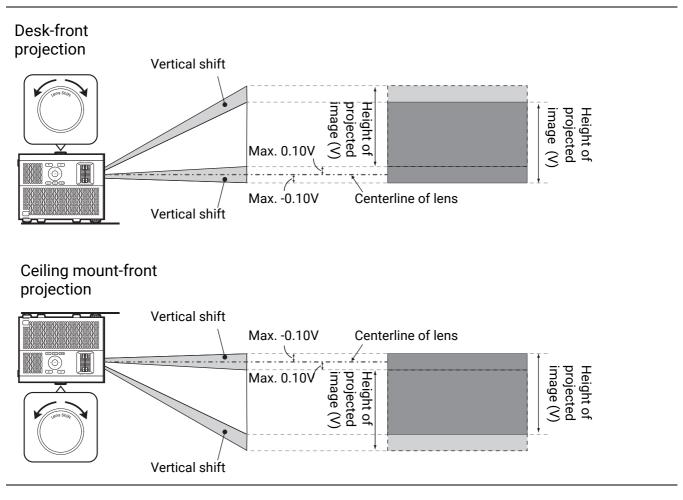
Please refer to the user manual of the mounting kit or contact BenQ service center if any installation problem occurs.

Adjusting the projector position

Shifting the projection lens

The lens shift control provides flexibility for installing your projector. It allows the projector to be positioned off the center of the screen.

The lens shift is expressed as a percentage of the projected image height or width. You can turn the knob on the projector to shift the projection lens in any direction within the allowable range depending on your desired image position.

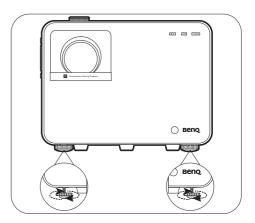


Adjusting the projected image

Adjusting the projection angle

If the projector is not placed on a flat surface or the screen and the projector are not perpendicular to each other, the projected image becomes trapezoidal. You can screw the adjuster feet to fine-tune the horizontal angle.

To retract the feet, screw the adjuster feet in a reverse direction.

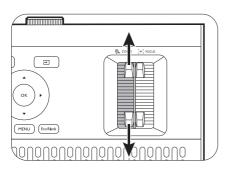


Do not look into the lens while the light source is on. The strong light from the light source may cause damage to your eyes.

Fine-tuning the image size and clarity

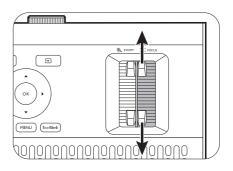
1. Adjust the projected image to the size that 2. Sharpen the image by rotating the focus you need using the zoom ring.





ring.



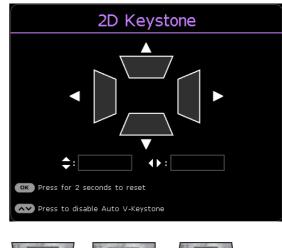


Correcting keystone

Keystoning refers to the situation where the projected image becomes a trapezoid due to angled projection.

To correct the distorted image:

- 1. Display the **2D Keystone** correction page from the following menus.
 - The setup wizard during the projector initial setup
 - The Basic menu system
 - The Installation menu of the Advanced menu system
- 2. After the **2D Keystone** correction page appears:
 - To correct keystoning at the top of the image, use ▼.
 - To correct keystoning at the bottom of the image, use \blacktriangle .
 - To correct keystoning at the right side of the image, use \triangleleft .
 - To correct keystoning at the left side of the image, use \blacktriangleright .
 - To reset the keystone values, press **BACK**/ (\neg) for 2 seconds.
 - To automatically correct the vertical sides of the distorted image, press OK for 2 seconds.
- 3. When done, press **BACK**/(\leftarrow) to save your changes and exit.





Press V.

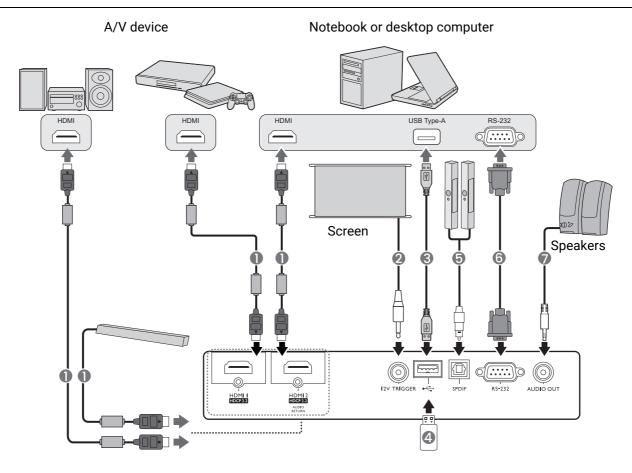




Connection

When connecting a signal source to the projector, be sure to:

- 1. Turn all equipment off before making any connections.
- 2. Use the correct signal cables for each source.
- 3. Ensure the cables are firmly inserted.



| HDMI cable (with ferrite cores) | 5 SPDIF audio cable |
|---------------------------------|---------------------|
| 2 12V trigger cable | 6 RS-232 cable |
| 3 USB Type-A cable | Audio cable |
| USB flash drive | |

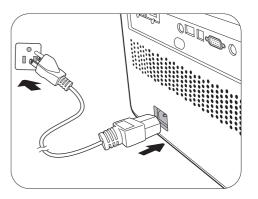
- In the connections above, some cables may not be included with the projector (see Shipping contents on page 7). They are commercially available from electronics stores.
- The connection illustrations are for reference only. The rear connecting jacks available on the projector vary with each projector model.
- Many notebooks do not turn on their external video ports when connected to a projector. Usually a key combo like FN + function key with a monitor symbol turns the external display on/off. Press FN and the labeled function key simultaneously. Refer to your notebook's documentation to find your notebook's key combination.
- If the selected video image is not displayed after the projector is turned on and the correct video source has been selected, check that the video source device is turned on and operating correctly. Also check that the signal cables have been connected correctly.

Operation

Starting up the projector

- 1. Plug the power cord. Turn on the power outlet switch (where fitted). The power indicator on the projector lights orange after power has been applied.
- 2. Press (b) on the projector or remote control to start the projector. The power indicator flashes green and stays green when the projector is on.

The start up procedure takes about 15 seconds. In the later stage of starting up, a start-up logo is projected.



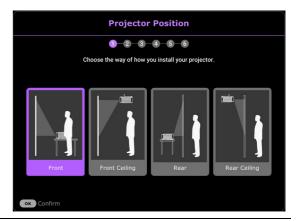
(If necessary) Rotate the focus ring to adjust the image clearness.

- 3. If this is the first time you turn on the projector, the setup wizard appears to guide you through setting up the projector. If you have already done this, skip this step and move on to the next step.
 - Use the arrow keys (</▶/▲/▼) on the projector or remote control to move through the menu items.
 - Use **OK** to confirm the selected menu item.

Step 1:

Specify Projector Position.

For more information about projector position, see Choosing a location on page 14.



Step 2:

Reminder for using the supplied BenQ Android TV remote control



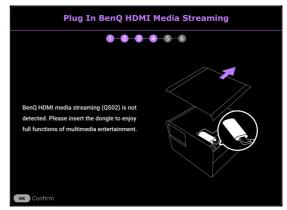
Step 3: Specify OSD Language.



Step 4:

Reminder for installing QS02 HDMI Media Streaming

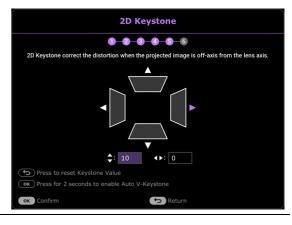
This message is displayed when the QS02 is not detected. See Setting up the QS02 HDMI Media Streaming on page 25 for how to install the dongle.



Step 5:

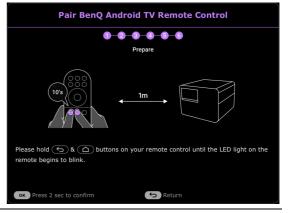
Specify **2D Keystone**, and choose to activate **Auto Vertical Keystone**.

For more information about keystone, see Correcting keystone on page 20.



Step 6:

Follow the on-screen instructions to pair BenQ Android TV remote control with QS02 HDMI Media Streaming.



Welcome message appears.



- 4. If you are prompted for a password, press the arrow keys to enter a 6-digit password. See Utilizing the password function on page 28.
- 5. Switch all of the connected equipment on.
- 6. The projector will search for input signals. The current input signal being scanned appears. If the projector does not detect a valid signal, the message "No Signal" will appear until an input signal is found.

You can also press \implies to select your desired input signal. See Switching input signal on page 30.

- Please use the original accessories (e.g. power cord) to avoid possible dangers such as electric shock and fire.
- If the projector is still hot from previous activity, it will run the cooling fan for approximately 90 seconds before energizing the light source.
- The Setup Wizard screenshots are for reference only and may differ from the actual design.
- If the frequency/resolution of the input signal exceeds the projector's operating range, you will see the message "Out of Range" displayed on the background screen. Please change to an input signal which is compatible with the projector's resolution or set the input signal to a lower setting. See Timing chart on page 58.
 - If no signal is detected for 3 minutes, the projector automatically enters saving mode.

Setting up the QS02 HDMI Media Streaming

Before you start

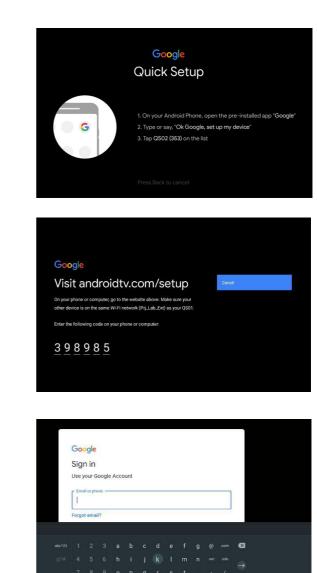
Check that you have:

- A Wi-Fi Internet connection
- A Google Account

Set up your device

There are 3 options to set up your device:

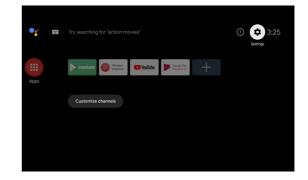
• Quick Setup using an Android phone



Using your phone or computer

• Using your remote control

Display Android TV home screen



 For more information, visit https://support.google.com/androidtv/.

• Refer to the QS02 user documentations for further operating instructions.

Using the menus

The projector is equipped with 2 types of On-Screen Display (OSD) menus for making various adjustments and settings. The **Basic** OSD menu provides primary menu functions while the **Advanced** OSD menu provides full menu functions.

To access the OSD menu, press (MENU) on the projector or remote control.

- Use the arrow keys (▲/▼/◀/►) on the projector or remote control to move through the menu items.
- Use **OK** on the projector or remote control to confirm the selected menu item.

The first time you use the projector (after finishing the initial setup), press *mu*/*mu*, and the **Basic** OSD menu will be displayed.

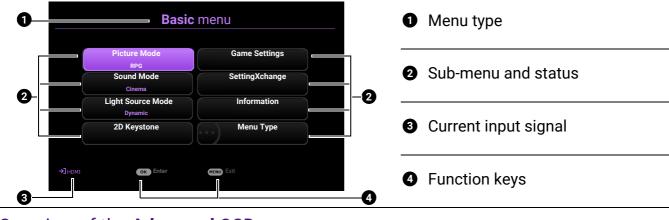
If you intend to switch from the **Basic** OSD menu to the **Advanced** OSD menu:

- 1. Go to Menu Type and press OK.
- 2. Use ▲/▼ to select Advanced and press OK. Your projector will switch to the Advanced OSD menu.

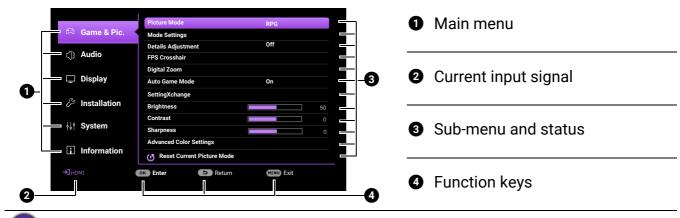
Likewise, when you wish to switch from the **Advanced** OSD menu to the **Basic** OSD menu, follow the instructions below:

- 1. Go to System > Menu Settings > Menu Type and press OK.
- 2. Use ▲/▼ to select **Basic** and press **OK**. Your projector will switch to the **Basic** OSD menu.

Overview of the **Basic** OSD menu.



Overview of the Advanced OSD menu.



The OSD screenshots are for reference only, and may differ from the actual design.

Securing the projector

Using a security cable lock

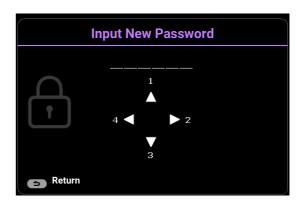
The projector has to be installed in a safe place to prevent theft. Otherwise, purchase a security cable to secure the projector. A security bar is located on the right side of the projector. See item 15 on page 9. Insert a security cable to the opening of the security bar and secure it to a nearby fixture or heavy furniture.

You can also purchase a lock, such as the Kensington lock, to secure the projector. There is a Kensington lock slot on the rear side of the projector. See item 12 on page 9. A Kensington security cable lock is usually a combination of key(s) and the lock. Refer to the lock's documentation for finding out how to use it.

Utilizing the password function

Setting a password

- 1. Go to **Advanced** menu **System** > **Security Settings**. Press **OK**. The **Security Settings** page appears.
- 2. Highlight Change Password and press OK.
- The four arrow keys (▲, ►, ▼, ◄) respectively represent 4 digits (1, 2, 3, 4). According to the password you desire to set, press the arrow keys to enter six digits for the password.
- 4. Confirm the new password by re-entering the new password.
- To activate the Power On Lock function, go to System > Security Settings > Power On Lock, press OK and </ ► to select On. Input the password again.

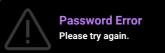


- The digits being input will be displayed as asterisks on-screen. Make a note of your selected password and keep it in a safe place in advance or right after the password is entered so that it is available to you should you ever forget it.
 - Once a password has been set and the **Power On Lock** is activated, the projector cannot be used unless the correct password is entered every time the projector is started.

If you forget the password

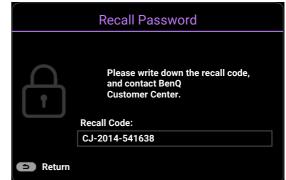
If you enter the wrong password, the password error message will appear, and the **Input Password** message follows. If you absolutely do not remember the password, you can use the password recall procedure. See Entering the password recall procedure on page 29.

If you enter an incorrect password 5 times in succession, the projector will automatically shut down in a short time.



Entering the password recall procedure

- 1. Press and hold **OK** for 3 seconds. The projector will display a coded number on the screen.
- 2. Write down the number and turn off your projector.
- 3. Seek help from the local BenQ service center to decode the number. You may be required to provide proof of purchase documentation to verify that you are an authorized user of the projector.



Changing the password

- 1. Go to **Advanced** menu **System** > **Security Settings**. Press **OK**. The **Security Settings** page appears.
- 2. Highlight Change Password and press OK.
- 3. Enter the old password.
 - If the password is correct, another message Input New Password appears.
 - If the password is incorrect, the password error message will appear, and the message

Input Current Password appears for your retry. You can press **BACK**/(\bigcirc) to cancel the change or try another password.

- 4. Enter a new password.
- 5. Confirm the new password by re-entering the new password.

Disabling the password function

To disable password protection, go to **Advanced** menu - **System** > **Security Settings** > **Power On Lock**, press **OK** and **∢**/▶ to select **Off.** The message **Input Password** appears. Enter the current password.

- If the password is correct, the OSD menu returns to the **Security Settings** page. You will not have to enter the password next time turning on the projector.
- If the password is incorrect, the password error message will appear, and the message

Input Password appears for your retry. You can press **BACK**/(\bigcirc) to cancel the change or try another password.



Though the password function is disabled, you need to keep the old password in hand should you ever need to re-activate the password function by entering the old password.

Switching input signal

The projector can be connected to multiple devices at the same time. However, it can only display one full screen at a time. When starting up, the projector automatically searches for the available signals.

Be sure the **Advanced** menu - **Display** > **Auto Source Search** is **On** if you want the projector to automatically search for the signals.

To manually select the source:

- 1. Press \implies . A source selection bar appears.
- 2. Press ▲/▼ until your desired signal is selected and press **OK**.

Once detected, the picture from the selected source will appear. If there is multiple equipment connected to the projector, repeat steps 1-2 to search for another signal.



• The brightness level of the projected image will change accordingly when you switch between different input signals.

• For best display picture results, you should select and use an input signal which outputs at the projector's native resolution. Any other resolutions will be scaled by the projector depending upon the "aspect ratio" setting, which may cause some image distortion or loss of picture clarity. See Aspect Ratio on page 43.



Presenting from a Media Reader

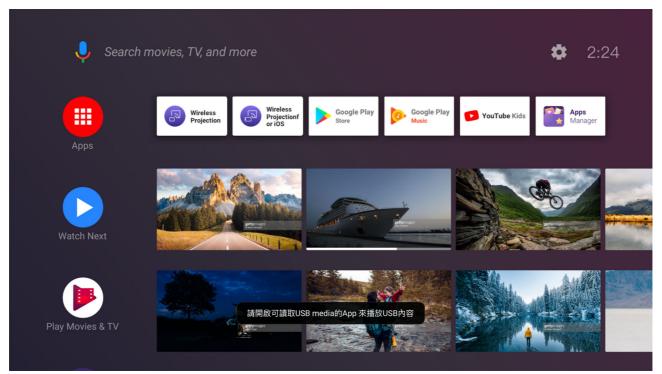
The USB Type-A port on the projector allows you to read/play the audio/video files stored on a USB flash drive connected to the projector. It can eliminate the need for a computer source.

Audio Video •.aac • .webm •.m4a .mkv •.mp4 •.mp4 •.3gp .m2ts • .mp3 • .mov •.mpg •.m4v .mpeg •.avi •.mpa .mpg • .ac3 .mpeg •.ec3 •.m2v .vob •.ts

Supported file formats

To view the files stored on a USB flash drive,

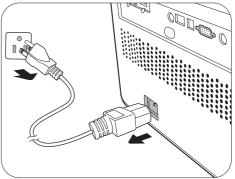
- 1. Plug a USB flash drive into the **USB Type-A** port on the back of the projector.
- 2. Press
 → (SOURCE) and select Media Reader. The projector displays the Android TV home screen.



- 3. Select and open the VLC App.
- 4. Select a folder or a file you want to display and press **OK**.

Shutting down the projector

- 1. Press (b) and a confirmation message will appear prompting you. If you don't respond in a few seconds, the message will disappear.
- 2. Press (b) a second time. The power indicator flashes orange, the projection light source shuts down, and the fans will continue to run for approximately 15 seconds to cool down the projector.
- 3. Once the cooling process finishes, the power indicator becomes a steady orange and the fans stop. Disconnect the power cord from the power outlet.



To protect the light source, the projector will not respond to any commands during the cooling process.

Menu operation

Please note that the on-screen display (OSD) menus vary according to the signal type selected and the projector model you are using.

The menu items are available when the projector detects at least one valid signal. If there is no equipment connected to the projector or no signal detected, limited menu items are accessible.

Basic menu

Structure

| Menu (Ref. Page) | | Options |
|---------------------------------------|-------------------------|--|
| Picture Mode (35) | | Bright/ RPG/HDR-RPG/HDR-RPG (WCG)/ FPS/HDR-FPS/ SPG/HDR-SPG/ RCG/HDR-RCG/ Cinema/ 3D/ HDR10/HDR10 (WCG)/ User/HDR-User |
| Sound Mode (41) | | Cinema/Music/FPS/SPG/RCG/User |
| Light Source Mode (40) | | Normal/ECO/Dynamic |
| 2D Kovetono (20) | | H: -30 – +30 |
| 2D Keystone (20) | | V: -30 - +30 |
| | Picture Mode (35) | (Refer to picture mode options.) |
| | Details Adjustment (37) | Off/Low/High |
| Game Settings | FPS Crosshair (37) | (OK) [Off/ + / X] |
| | Digital Zoom (37) | [100% - 80%] |
| | SettingXchange (38) | |
| SettingXchange (38) | | |
| | | Detected Resolution |
| | | Source |
| | | Picture Mode |
| | | Light Source Mode |
| | | Sound Mode |
| Information (51) | | 3D Format |
| | | Color System |
| | | Dynamic Range |
| | | Light Source Usage Time |
| | | Firmware Version |
| | | Service Code |
| Menu Type (49) | | Basic/Advanced |
| · · · · · · · · · · · · · · · · · · · | | |

Advanced menu

1. Main menu: Game & Pic.

Structure

| Menu | | C | ptions |
|-------------------------------------|---|------------------------------------|--|
| Picture Mode | | | Bright/ RPG/HDR-RPG/HDR-RPG (WCG)/ FPS/HDR-FPS/ SPG/HDR-SPG/ RCG/HDR-RCG/ Cinema/ 3D/ HDR10/HDR10 (WCG)/ User/HDR-User |
| Mode Settings | Copy Settings From Rename Picture | | RPG/HDR-RPG/HDR-RPG (WCG)/ FPS/HDR-FPS/ SPG/HDR-SPG/ RCG/HDR-RCG/ Cinema/ HDR10/HDR10 (WCG) |
| Detaile Adiustus ant | Mode | | 0###/## |
| Details Adjustment FPS Crosshair | | | Off/Low/High (OK) [Off/ + / X] |
| Digital Zoom | | | |
| Auto Game Mode | | | On/Off/Reset |
| SettingXchange | | | |
| Brightness | | | 0-100 |
| Contrast | | | 0-100 |
| Sharpness | | | 0-15 |
| | Gamma Selection | | 1.8/2.0/2.1/2.2/2.3/2.4/2.5/2.6/BenQ |
| | | | Native (for Bright picture mode) |
| Advanced Color Settings | | Color Temperatu | re Normal/Cool/Warm (for the rest picture modes) |
| | Color Temperature Tuning | R Gain/ G Gain/ B Gain | 0-200 |
| | | R Offset/ G Offset/ B Offset | 0-511 |
| | | Reset | |
| | Color Management | R/G/B/C/M/Y | Hue/Saturation/Gain |
| | | White Balance | R Gain/G Gain/B Gain |
| | | Reset | |
| | Light Source Mode | | Normal/ECO/Dynamic |
| | HDR Brightness | | -2/-1/0/1/2 |
| | Noise Reduction | | 0 - 15 |

Function descriptions

| Menu | Descriptions |
|--------------|--|
| | The projector is preset with several predefined picture modes so that you can choose one to suit your operating environment and input signal picture type. |
| | • Bright |
| | Maximizes the brightness of the projected image. This mode is suitable for environments where extra-high brightness is required, such as using the projector in well lit rooms. |
| | • RPG/HDR-RPG/HDR-RPG (WCG) |
| | Provides CinematicColor and powerful cinema sound as if in a film-like and role-playing game world. Sound Mode will automatically switch to Cinema . |
| | HDR-RPG/HDR-RPG (WCG) is selectable when the projector reads HDR contents. |
| | Selecting HDR-RPG (WCG) will display the picture in HDR-RPG mode with WCG (Wide Color Gamut) on. The picture is displayed with 100% coverage DCI-P3 color gamut while the brightness is slightly reduced. |
| | • FPS/HDR-FPS |
| Picture Mode | Enhances detail viewing experience by revealing all the enemies hidden in the dark shadow, and provides surrounding sound to hear the distant footsteps and gunshot and recognize their directions. Sound Mode will automatically switch to FPS . |
| | HDR-FPS is selectable when the projector reads HDR contents. |
| | • SPG/HDR-SPG |
| | Provides true colors and live vocal sound to enjoy a live broadcast sports game. Sound Mode will automatically switch to SPG . |
| | HDR-SPG is selectable when the projector reads HDR contents. |
| | • RCG/HDR-RCG |
| | Makes the image clearer, smoother, and more vibrant and helps players better experience the speed and excitement of racing games. Sound Mode will automatically switch to RCG . |
| | HDR-RCG is selectable when the projector reads HDR contents. |
| | • Cinema |
| | This mode is best for watching movies with accurate color and deepest contrast at lower brightness level in rooms with a bit of ambient light, as if in a commercial cinema. |

| | • 3D | | | |
|-----------------------------|--|--|--|--|
| | Appropriate for playing 3D images and 3D video clips. This mode is only available when 3D content is detected. | | | |
| | • HDR10/HDR10 (WCG) | | | |
| | Delivers High Dynamic Range effects with higher contrasts of brightness and colors for HDR Blu-ray movies or HDR games. After auto-detecting metadata or EOTF info from HDR contents, the projector switches to the default setting - HDR10 . | | | |
| Picture Mode (Continued) | HDR10/HDR10 (WCG) is selectable when the projector reads HDR contents. | | | |
| | Selecting HDR10 (WCG) will display the picture in HDR10 mode with WCG (Wide Color Gamut) on. The picture is displayed with 100% coverage DCI-P3 color gamut while the brightness is slightly reduced. Sound Mode will automatically switch to Cinema . | | | |
| | • User/HDR-User | | | |
| | Recalls the settings customized based on the current available picture modes. See Mode Settings on page 36. | | | |
| | HDR-User is selectable when the projector reads HDR contents | | | |
| | There is one user-definable mode if the current available picture modes are not suitable for your need. You can use one of the picture modes (except the User/HDR-User) as a starting point and customize the settings. | | | |
| | Copy Settings From | | | |
| | Go to Game & Pic. > Picture Mode, and press OK. | | | |
| | 2. Press $\checkmark/\blacktriangle$ to select User/HDR-User, and press OK. | | | |
| | Press ▼ to highlight Mode Settings, and press OK. The Mode Settings page is displayed. | | | |
| | 4. Select Copy Settings From and press OK. | | | |
| | 5. Press $\checkmark/\blacktriangle$ to select a picture mode that is closest to your need. | | | |
| | 6. Press OK and BACK to return to the Game & Pic. menu. | | | |
| Mode Settings | Press ▼ to select the sub-menu items you want to change and adjust the values with . The adjustments define the selected user mode. | | | |
| | Rename Picture Mode | | | |
| | Select to rename the customized picture mode (User/HDR-User). The new name can be up to 9 characters including English letters (A-Z, a-z), digits (0-9), and space (_). | | | |
| | Go to Game & Pic. > Picture Mode, and press OK. | | | |
| | 2. Press $\checkmark/\blacktriangle$ to select User/HDR-User , and press OK . | | | |
| | Press ▼ to highlight Mode Settings, and press OK. The Mode Settings page is displayed. | | | |
| | Press ▼ to highlight Rename Picture Mode and press OK. The Rename Picture Mode page is displayed. | | | |
| | 5. Press OK to activate the keyboard. | | | |

| | 6. Press $\blacktriangle / \blacktriangleright / \checkmark / \blacktriangleleft$ to select a desired characters, and press OK to | | |
|------------------------------|--|--|--|
| Mode Settings (Continued) | confirm the selection. Repeat this step until all the characters are being input. | | |
| | 7. Press BACK / \bigcirc and \checkmark to highlight Commit , and press OK . | | |
| | 8. Press BACK / \bigcirc to save the change and exit. | | |
| Details Adjustment | Adjusts the level of detail clarity. The higher the effect, the more details will be shown but with lower black performance. | | |
| | If you need to display a crosshair on the screen for aiming at targets, follow the instructions below. | | |
| | 1. Press OK to display the FPS Crosshair page. | | |
| | Press OK repeatedly to select a preferred crosshair type. Selecting will not display a crosshair when you leave this page. | | |
| | 3. Press $A/P/V/A$ to move the crosshair to a desired position. | | |
| FPS Crosshair | 4. To return to the default position, press BACK / \bigcirc for two seconds. | | |
| | When all the adjustments are done, press BACK/ (->) to save the changes and the crosshair will be displayed on the screen. | | |
| | When the crosshair is no longer needed: | | |
| | 1. Go back to this the FPS Crosshair page. | | |
| | 2. Press OK repeatedly to select the crosshair type 🚫, and press | | |
| | BACK/ (-) to save and leave the page. | | |
| Digital Zoom | Scales down the projection area within the range of 100% to 80% to adjust the size of the displayed image. 100% represents the original size of the image, and 80% represents a 20% reduction in size. | | |
| Digital Zoom | This image adjustment might impact latency. We suggest setting the Digital Zoom values to 100% (the original size) to enjoy low latency gaming. | | |
| Auto Game Mode | When a gaming console is connected and detected, the projector automatically selects a suitable Picture Mode for the type of input source to ensure the lowest possible input lag. If you switch back to other input sources, the projector will also revert to the previously selected picture mode, providing a seamless transition between gaming and other entertainment activities. | | |
| | Selecting Reset will return all the customized settings under Game Settings (e.g. Picture Mode , Details Adjustment , FPS , etc.) to the factory default values. | | |

| SettingXchange | SettingXchange is a software program designed to optimize projector's color and game settings for an enhanced viewing experience. It allows users to create and save custom settings, as well as download and apply settings created by other users. The software is user-friendly and provides a variety of customization options to tailor the projector's display to user's preferences. | | | |
|----------------|--|--|--|--|
| | To use this feature, | | | |
| | 1. Connect your computer to the projector with a USB Type-A cable. | | | |
| | Download the 'SettingXchange' PC application from BenQ website, and run the program. | | | |
| | 3. Follow the on-screen instruction to finish the process. | | | |
| Brightness | The higher the value, the brighter the image. Adjust this control so the black areas of the image appear just as black and that detail in the dark areas is visible. | | | |
| Contrast | The higher the value, the greater the contrast. Use this to set the peak white level after you have previously adjusted the Brightness setting to suit your selected input and viewing environment. | | | |
| Sharpness | The higher the value, the sharper the picture becomes. | | | |
| | Gamma Selection | | | |
| | Gamma refers to the relationship between input source and picture brightness. | | | |
| | • 1.8/2.0/2.1/BenQ : Select these values according to your preference. | | | |
| | • 2.2/2.3: Increases the average brightness of the picture. Best for a lit environment, meeting room or family room. | | | |
| | • 2.4/2.5: Best for viewing movies in a dark environment. | | | |
| | 2.6: Best for viewing movies which are mostly composed of dark scenes. | | | |
| | High BrightnessLow BrightnessLow ContrastHigh Contrast | | | |
| Advanced Color | | | | |
| Settings | <u>1.8 2.0 2.1 2.2 2.3 2.4 2.5 2.6 BenQ</u> | | | |
| - | Color Temperature Tuning | | | |
| | There are several preset color temperature settings available. The available settings may vary according to the signal type selected. | | | |
| | When Bright is selected for Picture Mode , the color temperature switches to Native , and cannot be changed. | | | |
| | • Native : With the light source's original color temperature and higher brightness, this softing is suitable for onvironments where high | | | |

- brightness, this setting is suitable for environments where high brightness is required, such as projecting pictures in well lit rooms.
- Normal: Maintains normal colorings for white.
- Cool: Makes images appear bluish white.
- Warm: Makes images appear reddish white.

You can also set a preferred color temperature by adjusting the following options.

- R Gain/G Gain/B Gain: Adjusts the contrast levels of Red, Green, and Blue.
- **R Offset/G Offset/B Offset**: Adjusts the brightness levels of Red, Green, and Blue.

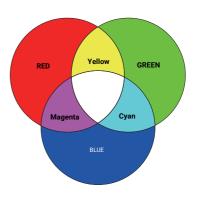
To return all the settings to the factory default values, highlight **Reset**, and press **OK**.

Color Management

The Color Management provides six sets (RGBCMY) of colors to be adjusted. When you select each color, you can independently adjust its range and saturation according to your preference.

To make adjustments, press the $\blacktriangle/\checkmark$ arrows to highlight an independent color from among Red (R), Green (G), Blue (B), Cyan (C), Magenta (M), or Yellow (Y), and press **OK**. The following menu items are displayed for your choice.

• Hue: Increase in the range will include colors consisted of more proportions of its two adjacent colors. Please refer to the illustration for how the colors relate to each other. For example, if you select Red and set its range at 0, only pure red in the projected picture will be selected. Increasing its range will include red close to yellow and red close to magenta.



- **Saturation**: Adjusts the values to your preference. Every adjustment made will reflect to the image immediately. For example, if you select Red and set its value at 0, only the saturation of pure red will be affected.
- Gain: Adjusts the values to your preference. The contrast level of the primary color you select will be affected. Every adjustment made will reflect to the image immediately.

If you selected **White Balance** (W), you can adjust the contrast levels of Red, Green, and Blue by selecting **R Gain**, **G Gain**, and **B Gain**.

To return all the settings to the factory default values, highlight **Reset**, and press **OK**.

Saturation is the amount of that color in a video picture. Lower settings produce less saturated colors; a setting of "0" removes that color from the image entirely. If the saturation is too high, that color will be overpowering and unrealistic.

Advanced Color Settings (Continued)

| | • Light Source Mode | |
|---|--|--|
| Advanced Color Settings (Continued) | Selects a suitable light source power from among the provided modes. See Extending light source life on page 53. | |
| | • HDR Brightness | |
| | The projector can automatically adjust the brightness levels of your image according to the input source. You can also manually select a brightness level to display better picture quality. When the value is higher, the image becomes brighter; when the value is lower, the image becomes darker. | |
| | Noise Reduction | |
| | Reduces electrical image noise caused by different media players. | |
| Reset Current Picture Mode | Returns all of the adjustments you've made for the selected Picture Mode (including the preset mode, User) to the factory preset values. | |
| | 1. Press OK . The confirmation message is displayed. | |
| | Use to select Reset and press OK. The current picture mode returns to the factory preset settings. | |
| | CO The following settings will still remain: Picture Mode, Auto Game Mode, SettingXchange . | |

2. Main menu: Audio

Structure

| Menu | | Options |
|------------------------|-----------------------|--|
| Sound Mode | | Cinema/Music/FPS/SPG/RCG/User |
| Sound EQ | 100Hz | -10 – +10 |
| | 300Hz | -10 – +10 |
| | 1kHz | -10 – +10 |
| | 4kHz | -10 – +10 |
| | 10kHz | -10 – +10 |
| | Reset Sound EQ | |
| Audio Output | | treVolo/ <u>S/PDIF</u> /Audio Return+/3.5mm Jack |
| Audio Output Format | | Auto/LPCM/RAW (Up to 7.1)/RAW+ (Object-Based) |
| Mute | | Off/On |
| Volume | | 0 – 20 |
| L/R Switch | | Auto/Off/On |
| Reset Audio | | Reset/Cancel |

| Menu | Descriptions | | |
|--------------|--|--|--|
| Sound Mode | This function utilizes treVolo and Bongiovi DPS (Digital Power Station) Technology, which incorporates its patented algorithms with 120 calibration points that optimizes any audio signal in real time to add depth, clarity, definition, presence and enhanced stereo field imaging for more immersive audio experience. The following preset sounds are available: Cinema, Music, FPS, SPG, RCG , and User . | | |
| | The User mode allows you to personalize the sound settings. When selecting the User mode, you may make manual adjustments with the Sound EQ function. | | |
| Sound EQ | Selects desired frequency bands (100 Hz, 300 Hz,1k Hz, 4k Hz, and 10k Hz) to adjust the levels according to your preference. The settings made here define the Sound Mode > User mode. | | |
| · | To return all the levels of the frequency bands to factory settings, highlight Reset Sound EQ and press OK . | | |
| | Selects the audio output from internal or external speakers. | | |
| Audio Output | To enjoy S/PDIF digital sound effect, make sure the SPDIF connector on the projector is connecting to a compatible audio system. | | |
| | To enjoy Audio Return+ sound effect, make sure to turn on the eARC/ARC function from your soundbar as well. | | |
| | Audio Return+ supports multi-audio outputs including 2.0, 5.1, 7.1 and Dolby Atmos to external audio systems like soundbars. | | |

| Audio Output Format | The following audio output formats are provided to achieve the audio performance you desire: LPCM supports 2 channel audio output, RAW (Up to 7.1) supports up to 7.1 channel audio output, and RAW+ (Object-Based supports Dolby Atmos audio output. The default setting Auto selects a suitable output format for the audio system. | |
|------------------------|---|--|
| Mute | Select On to temporarily turn off the projector's internal speaker. | |
| Mule | To restore the audio, select Off . | |
| Volume | Adjusts the volume level of the projector's internal speaker. | |
| | If the Mute function is activated, adjusting Volume will turn off the Mute function. | |
| L/R Switch | Automatically turns On/Off this function according to the projector position. The left and right audio channels will automatically swap when this function is On . | |
| Reset Audio | Returns all of the adjustments you've done under the Audio menu to the factory preset values. | |

3. Main menu: Display

Structure

| Menu | Options | | |
|-----------------------|------------------------|------------------------------|---|
| Aspect Ratio | | | Auto/4:3/16:9 |
| Auto Source Search | | | Off/On |
| Source Rename | | | HDMI-1/HDMI-2 |
| 3D | 3D Mode | | Auto/Frame Sequential/ Frame Packing/Top-Bottom/ Side by Side/Off |
| | 3D Sync Invert | | Disable/Invert |
| | Signal Format | | Auto/Limited/Full |
| | Equalizer | HDMI-1/HDMI-2/ Android TV | Auto/1/2/3/4/5 |
| | EDID | HDMI-1/HDMI-2 | Enhanced/Standard |
| HDMI Settings | HDMI Device Control | | Off/On |
| | Power On Link | | Off/From Device |
| | Power Off Link | | Off/From Projector |
| 4K Upscaling | | | Off/On |
| Reset Display | | | Reset/Cancel |

| Menu | Descriptions | | |
|-----------------------|---|--|--|
| | There are several options to set the image's aspect ratio depending on your input signal source. | | |
| Aspect Ratio | This image adjustment might impact latency. We suggest setting Aspect Ratio to Auto to enjoy low latency gaming. • Auto | | |
| | Scales an image proportionally to fit the projector's native resolution in its horizontal or vertical width. • 4:3 | | |
| | Scales an image so that it is displayed in the center of the screen with a 4:3 aspect ratio. | | |
| | Scales an image so that it is displayed in the center of the screen with a 16:9 aspect ratio. 16:9 picture | | |
| Auto Source Search | Allows the projector to automatically search for a signal. | | |

| | Renames the current input source to your desired name. | | |
|---------------|---|--|--|
| | On the Source Rename page: | | |
| | Press OK to display the on-screen keyboard. | | |
| Source Rename | Press ▲/▼/◀/► to select each desired digit/letter, and press OK to confirm each input. | | |
| | 3. Repeat the step above and when done, press BACK / (~). | | |
| | Press ▼ to highlight Commit. | | |
| | 5. Press OK and the source name changes. | | |
| | This projector supports playing three-dimensional (3D) content transferred through your 3D-compatible video devices and contents, such as PlayStation consoles (with 3D game discs), 3D Blu-ray players (with 3D Blu-ray discs), and so on. After you have connected the 3D video devices to the projector, wear a pair of 3D glasses and make sure the power is on to view 3D contents. | | |
| | When watching 3D contents: | | |
| | The image may seem misplaced; however, this is not a product malfunction. | | |
| | Take appropriate breaks when watching 3D contents. | | |
| | Stop watching 3D contents if you feel fatigue or discomfort. | | |
| 3D | Keep a distance from the screen of about three times the effective height of the screen. | | |
| | Children and people with a history of oversensitivity to light, heart problems, or any other existing medical conditions should be refrained from watching 3D contents. | | |
| | The image may seem reddish, greenish, or bluish without wearing 3D glasses. However, you will not notice any color bias when watching 3l contents with 3D glasses. | | |
| | • The 4K source will not be displayed. | | |
| | • 3D Mode | | |
| | The default setting is Auto and the projector automatically chooses an appropriate 3D format when detecting 3D contents. If the projector cannot recognize the 3D format, you can choose Frame Sequential , Frame Packing , Top-Bottom , or Side by Side for it. | | |
| | When this function is enabled: | | |
| | The brightness level of the projected image decreases. | | |
| | The Picture Mode cannot be adjusted. | | |
| | The 2D Keystone can only be adjusted within limited degrees. | | |
| | • 3D Sync Invert | | |
| | When your 3D image is distorted, enable this function to switch between the image for the left eye and the right eye for more comfortable 3D viewing experience | | |

experience.

Signal Format

Selects a suitable RGB color range to correct the color accuracy.

- Auto: Automatically selects a suitable color range for the incoming HDMI signal.
- Limited: Utilizes the Limited range RGB 16-235.
- Full: Utilizes the Full range RGB 0-255.

• Equalizer

Sets a suitable value to maintain the HDMI/Android TV picture quality in long distance data transmission.

• EDID

Switches between **Enhanced** for HDMI 2.0 EDID and **Standard** for HDMI 1.4 EDID. Selecting **Standard** which supports up to 1080p 60Hz may solve abnormal display issues with some old players.

HDMI Settings • HDMI Device Control

When you enable this function and connect an HDMI CEC-compatible device (e.g. QS02, a soundbar) to your projector, the projector remote control/keypad can control the device's menu or volume during the projector power-on state.

Power On Link/Power Off Link

When you connect an HDMI CEC-compatible device to your projector with an HDMI cable, you can set the behavior of powering on/off between the device and the projector.

| | Power On Link > From Device | When the connected device is turned on, the projector will be activated, too. |
|---------------|---------------------------------------|--|
| | Power Off Link > From Projector | When the projector is turned off, the connected device will be shut down, too. |
| 4K Upscaling | Enables or disables 4K resolution. | "XPR always ON" which upscales all input timings to |
| Reset Display | Returns all the settir values. | ngs in the Display main menu to the factory default |

4. Main menu: Installation

Structure

| Menu | Options |
|--------------------|--|
| Projector Position | Auto/Front/Front Ceiling/Rear/Rear Ceiling |
| 2D Kayatana | H: -30 – +30 |
| 2D Keystone | V: -30 - +30 |
| Test Pattern | Off/On |
| High Altitude Mode | Off/On |
| 12V Trigger | Off/On |
| Baud Rate | 9600/14440/19200/38400/57600/115200 |

| Menu | Descriptions | |
|-----------------------|---|--|
| Projector Position | The projector can be installed on a ceiling or behind a screen, or with one or more mirrors. See Choosing a location on page 14 for details. | |
| | See Correcting keystone on page 20 for details. | |
| 2D Keystone | This image adjustment might impact latency. We suggest setting the 2D Keystone values to 0 to enjoy low latency gaming. | |
| Test Pattern | Adjusts the image size and focus and checks that the projected image is free from distortion. | |
| High Altitude Mode | We recommend you use the High Altitude Mode when your environment is between 1500 m–3000 m above sea level, and ambient temperature is between 0°C–30°C. | |
| | Operation under " High Altitude Mode " may cause a higher decibel operating noise level because of increased fan speed necessary to improve overall system cooling and performance. | |
| | If you use this projector under other extreme conditions excluding the above, it may display auto shut-down symptoms, which is designed to protect your projector from over-heating. In cases like this, you should switch to High Altitude mode to solve these symptoms. However, this is not to state that this projector can operate under any and all harsh or extreme conditions. | |
| | Do not use the High Altitude Mode if your altitude is between 0 m and 1500 m and ambient temperature is between 0°C and 35°C. The projector will be over cooled, if you turn the mode on under such a condition. | |
| 12V Trigger | If On is selected, the projector will send electronic signal out when it is turned on. | |

5. Main menu: System

Structure

| Menu | | Ol | ptions |
|---------------------------|-------------------------------------|------------------------|--|
| Language | | | English/Français/Deutsch/Italiano/Español/ Русский/繁體中文/简体中文/日本語/한국어/ Svenska/Nederlands/Türkçe/Čeština/ Português/ٵװע / Polski/Magyar/Hrvatski/ Română/Norsk/Dansk/Български/Suomi/ Indonesian/Еλληνικά/الوربية/हिन्दी |
| | Menu Type | | Basic/Advanced |
| Menu Settings | Menu Display Time | ! | 5 sec/10 sec/20 sec/30 sec/Always |
| Menu Settings | Menu Position | | Center/Top-Left/Top-Right/ Bottom-Right/Bottom-Left |
| Color Calibration | Auto Color Calibration | | Off/On |
| | Light Source Usage Time | • | |
| | Normal Mode | | |
| Light Source | ECO Mode | | |
| Information | Dynamic Mode | | |
| | Equivalent Light Hours | | |
| | Refer to UM for det | ailed formula | |
| | Reminder Message |) | Off/On |
| | LED Indicator | | Off/On |
| | Power On/Off Settings | Direct Power On | Off/On |
| Operation Settings | | Auto Power Off | Disable/3 min/10 min/15 min/ |
| | | | 20 min/25 min/30 min |
| | BenQ HDMI Media Streaming (QS02) | | Off/On |
| | Panel Key Lock | Off/On | Yes/No |
| Security Settings | Change Password | | |
| | Power On Lock | | Off/On |
| Firmware Upgrade | | | |
| Factory Default | | | Reset/Cancel |
| Reset System | | | Reset/Cancel |

| Menu | Descriptions |
|----------|--|
| Language | Sets the language for the On-Screen Display (OSD) menus. |

| | • Menu Type |
|-------------------|---|
| | Sets the OSD menu type according to your needs. |
| Manu Cattinga | • Menu Display Time |
| Menu Settings | Sets the length of time the OSD will remain active after your last key press. |
| | Menu Position |
| | Sets the On-Screen Display (OSD) menu position. |
| Color Calibration | Auto Color Calibration |
| COIOI Calibration | Automatically keeps out-of-box color consistency of the projector. |
| | This menu page displays the following information: |
| | • Light Source Usage Time |
| Light Source | Light hours used under Normal Mode, ECO Mode, and Dynamic Mode. |
| Information | • Equivalent Light Hours. |
| | For details about how to calculate the hours, see Getting to know the light hour on page 53. |
| | • Reminder Message |
| | Sets the reminder messages on or off. |
| | • LED Indicator |
| | You can turn off the LED warning lights. This is to avoid any light disturbance when viewing images in a dark room. |
| | Power On/Off Settings |
| Operation | Direct Power On: Allows the projector to turn on automatically once the power is fed through the power cord. |
| Settings | Auto Power Off: Allows the projector to turn off automatically if no input signal is detected after a set period of time to prevent unnecessary waste of light source life. |
| | • BenQ HDMI Media Streaming (QS02) |
| | Enables or disables functions related to the Android TV dongle (QS02), including: |
| | the reminder for plugging in Android TV dongle. |
| | the handshaking mechanism between the Android TV dongle and projector after power-on. |

| | • Panel Key Lock | | |
|-------------------|---|--|--|
| | With the control keys on the projector locked, you can prevent your projector settings from being changed accidentally (by children, for example). When the Panel Key Lock is on, no control keys on the projector will operate except () POWER . | | |
| Security Settings | To release panel key lock, press and hold ► (the right key) on the projector or remote control for 3 seconds. | | |
| | | | |
| | If you turn off the projector without disabling panel key lock, the projector will still be in locked status the next time it is turned on. | | |
| | Change Password/Power On Lock | | |
| | See Utilizing the password function on page 28. | | |
| | To upgrade the firmware, | | |
| Firmware | 1. Connect your computer to the projector with a USB Type-A cable. | | |
| Upgrade | 2. Download the ' SettingXchange ' PC application from BenQ website, and run the program. | | |
| | 3. Follow the on-screen instruction to finish the process. | | |
| | Returns all settings to the factory preset values. | | |
| Factory Default | | | |
| , | The following settings will still remain: Projector Position , 2D Keystone, High Altitude Mode, 12V Trigger, Baud Rate, Light Source Information, BenQ HDMI Media Streaming (QS02), Security Settings. | | |
| | Returns all the settings in the System main menu to the factory default values. | | |
| Reset System | | | |
| | The following settings will still remain: Light Source Information, BenQ HDMI Media Streaming (QS02), Security Settings. | | |

6. Main menu: Information

Structure

| Menu | Options |
|--------------------|---------|
| Detected | |
| Resolution | |
| Source | |
| Picture Mode | |
| Light Source Mode | |
| Sound Mode | |
| 3D Format | |
| Color System | |
| Dynamic Range | |
| Light Source Usage | |
| Time | |
| Firmware Version | |
| Service Code | |

| Menu | Descriptions | | |
|----------------------------|--|--|--|
| Detected Resolution | Shows the native resolution of the input signal. | | |
| Source | Shows the current signal source. | | |
| Picture Mode | Shows the selected mode in the Game & Pic. menu. | | |
| Light Source Mode | Shows the used light source mode. | | |
| Sound Mode | Shows the selected sound mode. | | |
| 3D Format | Displays the current 3D mode. 3D Format is only available when 3D is enabled. | | |
| Color System | Shows the input system format. | | |
| Dynamic Range | Shows the picture dynamic range, e.g. SDR, HDR10, etc. | | |
| Light Source Usage Time | Shows the number of hours the light has been used. | | |
| Firmware Version | Shows the firmware version of your projector. | | |
| Service Code | Shows the projector's serial number. | | |

Maintenance

Care of the projector

Cleaning the lens

Clean the lens whenever you notice dirt or dust on the surface. Please be sure to turn off the projector and let it cool down completely before cleaning the lens.

- · Use a canister of compressed air to remove dust.
- If there is dirt or smears, use lens-cleaning paper or moisten a soft cloth with lens cleaner and gently wipe the lens surface.
- Never use any type of abrasive pad, alkaline/acid cleaner, scouring powder, or volatile solvent, such as alcohol, benzene, thinner or insecticide. Using such materials or maintaining prolonged contact with rubber or vinyl materials may result in damage to the projector surface and cabinet material.

Please note that it is normal to have some dust on the lens surface. If it needs lens clean, please never remove any parts of the projector.

Contact your dealer or local customer service center if the projector fails to operate as expected.

Cleaning the projector case

Before you clean the case, turn the projector off using the proper shutdown procedure as described in Shutting down the projector on page 32 and unplug the power cord.

- To remove dirt or dust, wipe the case with a soft, lint-free cloth.
- To remove stubborn dirt or stains, moisten a soft cloth with water and a neutral pH detergent. Then wipe the case.



Never use wax, alcohol, benzene, thinner or other chemical detergents. These can damage the case.

Storing the projector

If you need to store the projector for an extended time, please follow the instructions below:

- Make sure the temperature and humidity of the storage area are within the recommended range for the projector. Please refer to Specifications on page 56 or consult your dealer about the range.
- Retract the adjuster feet.
- Remove the battery from the remote control.
- Pack the projector in its original packing or equivalent.

Transporting the projector

It is recommended that you ship the projector with its original packing or equivalent.

Light source information

Getting to know the light hour

When the projector is in operation, the duration (in hours) of light source usage is automatically calculated by the built-in timer. The method of calculating the equivalent light hour is as follows:

- Light Usage Time = (x+y+z) hours, if Time used in Normal Mode = x hours Time used in ECO Mode = y hours Time used in Dynamic Mode = z hours
- 2. Equivalent Light Hour = α hours

$$\alpha \; = \; \frac{A'}{X} \times \chi + \frac{A'}{Y} \times y + \frac{A'}{Z} \times z$$
 , if

X= light source life spec of **Normal Mode** Y= light source life spec of **ECO Mode** Z= light source life spec of **Dynamic Mode**

A' is the longest light life spec among X, Y, Z.

For time used in each light source mode shown in OSD menu:

- Time used is accumulated and rounded down to an integer in **hours**.
- When time used is less than 1 hour, it shows 0 hours.



When you calculate **Equivalent Light Hours** manually, it will probably have deviation from the value shown in OSD menu since projector system calculates time used for each light source mode in "Minutes" then rounds down to an integer in hours shown in OSD.

To obtain the light source information:

Go to Advanced Menu - System > Light Source Information and press OK. The Light Source Information page appears.

You can also get the light hour information on the Information menu.

Extending light source life

Setting the Light Source Mode

Go to Advanced Menu - Game & Pic. > Advanced Color Settings > Light Source Mode and press \triangleleft / \blacktriangleright to select a suitable light source power from among the provided modes.

Setting the projector in ECO Mode, or Dynamic Mode extends light life.

| Light Source Mode | Descriptions | | |
|-------------------|---|--|--|
| Normal Mode | Provides full light brightness | | |
| ECO Mode | Lowers brightness to extend the light life and decreases the fan noise | | |
| Dynamic Mode | Adjusts the light power automatically depending on the content brightness level while optimizing display quality. | | |

Setting Auto Power Off

This function allows the projector to turn off automatically if no input signal is detected after a set period of time to prevent unnecessary waste of light source life.

To set **Auto Power Off**, go to **Advanced Menu - System > Operation Settings > Power On/Off Settings > Auto Power Off**, and press **◄/**► to set a period of time.



The light source (LED) can last around 20,000-30,000 hours and no need to be changed during the lifetime of the projector mostly. When it is needed, LED replacement is not user-serviceable. Please contact the service center for assistance.

Indicators

| Indicator | | | Status & Description |
|-----------|------------|------------|---|
| POWER | TEMP | LIGHT | Status & Description |
| | - | | Power events |
| | 0 | 0 | Stand-by mode |
| ۲ | 0 | 0 | Powering up |
| | 0 | 0 | Normal operation |
| ۲ | 0 | 0 | Normal power-down cooling |
| ۲ | ۲ | ۲ | Download |
| | 0 | \bigcirc | Light source life exhausted |
| | 0 | 0 | Burn-in ON |
| | \bigcirc | \bigcirc | Burn-in OFF |
| | | | Light source events |
| 0 | 0 | | Light source error in normal operation |
| | | | Thermal events |
| | | 0 | Fan 1 error (the actual fan speed is outside the desired speed) |
| | ۲ | 0 | Fan 2 error (the actual fan speed is outside the desired speed) |
| | \bigcirc | 0 | Fan 3 error (the actual fan speed is outside the desired speed) |
| | ۲ | 0 | Fan 4 error (the actual fan speed is outside the desired speed) |
| | | 0 | Temperature 1 error (over limited temperature) |



Troubleshooting



The projector does not turn on.

| Cause | Remedy |
|---|--|
| There is no power from the power cord. | Plug the power cord into the AC power jack on the projector, and plug the power cord into the power outlet. If the power outlet has a switch, make sure that it is switched on. |
| Attempting to turn the projector on again during the cooling process. | Wait until the cooling down process has completed. |

No picture

| Cause | Remedy |
|--|--|
| The video source is not turned on or connected correctly. | Turn the video source on and check that the signal cable is connected correctly. |
| The projector is not correctly connected to the input signal device. | Check the connection. |
| The input signal has not been correctly selected. | Select the correct input signal with the \boxdot (SOURCE) key. |

Blurred image

2

| Cause | Remedy |
|--|--|
| The projection lens is not correctly focused. | Adjust the focus of the lens using the focus ring. |
| The projector and the screen are not aligned properly. | Adjust the projection angle and direction as well as the height of the projector if necessary. |

Remote control does not work.

| Cause | Remedy |
|--|---|
| The batteries are out of power. | Replace both of the batteries with new ones. |
| There is an obstacle between the remote control and the projector. | Remove the obstacle. |
| You are too far away from the projector. | Stand within 8 meters (26 feet) of the projector. |

The password is incorrect.

| Cause | Remedy |
|-----------------------------------|--|
| You do not remember the password. | See Entering the password recall procedure on page 29. |

Specifications

Projector specifications



All specifications are subject to change without notice.

Optical

Resolution 3840×2160 Display system 1-CHIP DMD Lens F = 1.8 to 2.25, f = 17.02 to 22.21 mm Clear focus range 1.52 - 5.09 m @ Wide, 1.99 - 6.64 m @ Tele Light source 4LED

Electrical

Power supply AC100-240V, 4.1 A, 50-60 Hz (Automatic) Power consumption 360 W (Max); < 0.5 W (Standby)

Mechanical

Weight 6.8 Kg <u>+</u> 100 g (14.99 <u>+</u> 0.22 lbs)

Output terminals

Speaker 5 watt x 2 Audio signal output PC audio jack x 1 SPDIF x 1 HDMI-2 eARC x 1

Control

12V DC x 1 (0.5 A power supply) RS-232 serial control 9 pin x 1 IR receiver x 2 USB (External) 2.0 Type-A x 1 (Firmware upgrade, Media Reader) (Internal) USB Micro B cable for QS02 HDMI Media Streaming (Power supply 5V/1.5A)

Input terminals

Digital (External) HDMI-1/HDMI-2 (2.0b, HDCP 2.2) x 2 (Internal) HDMI-3 (2.0b, HDCP 2.2) x 1 (For QS02 HDMI Media Streaming)

Environmental Requirements

Operating temperature 0°C-40°C at sea level

Operating temperature (with QS02) 0°C-35°C at sea level

Storage temperature -20°C-60°C at sea level

Operating/Storage relative humidity 10%-90% (without condensation)

Operating altitude 0-1499 m at 0°C-35°C 1500-3000 m at 0°C-30°C (with High Altitude Mode on)

Storage altitude 30°C @ 0−12,200 m above sea level

Repairing

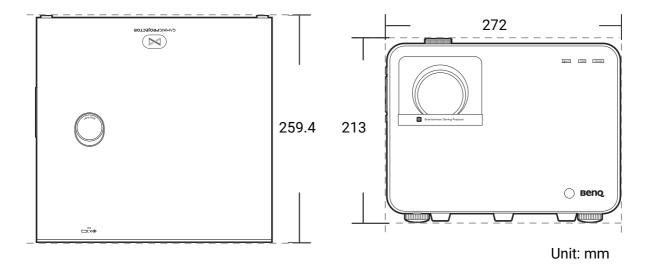
Please visit below website and choose your country to find your service contact window. http://www.benq.com/welcome

Transporting

Original packing or equivalent is recommended.

Dimensions

272 mm (W) x 213 mm (H) x 259.4 mm (D)



Timing chart

Supported timing for HDMI (HDCP) input

• PC timings

| | | Defrech rote | LI fromuonov | Clock | Supp | orted 3D forr | nat |
|----------------------|-------------------------------------|----------------------|----------------------|---------|---------------------|----------------|-----------------|
| Resolution | Mode | Refresh rate (Hz) | H-frequency (kHz) | (MHz) | Frame Sequential | Top-Botto m | Side by Side |
| | VGA_60 | 59.940 | 31.469 | 25.175 | V | v | V |
| 640 x 480 | VGA_72 | 72.809 | 37.861 | 31.500 | | | |
| 040 X 480 | VGA_75 | 75.000 | 37.500 | 31.500 | | | |
| | VGA_85 | 85.008 | 43.269 | 36.000 | | | |
| 720 x 400 | 720 x 400_70 | 70.087 | 31.469 | 28.3221 | | | |
| | SVGA_60 | 60.317 | 37.879 | 40.000 | v | v | V |
| | SVGA_72 | 72.188 | 48.077 | 50.000 | | | |
| 000 x 600 | SVGA_75 | 75.000 | 46.875 | 49.500 | | | |
| 800 x 600 | SVGA_85 | 85.061 | 53.674 | 56.250 | | | |
| | SVGA_120 (Reduce Blanking) | 119.854 | 77.425 | 83.000 | v | | |
| | XGA_60 | 60.004 | 48.363 | 65.000 | v | v | V |
| | XGA_70 | 70.069 | 56.476 | 75.000 | | | - |
| | XGA_75 | 75.029 | 60.023 | 78.750 | | | |
| 1024 x 768 | XGA_85 | 84.997 | 68.667 | 94.500 | | | |
| | XGA_120 (Reduce Blanking) | 110 080 | 97.551 | 115.500 | v | | |
| 1152 x 864 | 1152 x 864_75 | 75.00 | 67.500 | 108.000 | | | |
| 1152 X 804 | | 75.00 | 67.500 | 108.000 | | | |
| 1024 x 576 | BenQ Notebook Timing | 60.00 | 35.820 | 46.996 | | | |
| 1024 x 600 | BenQ Notebook Timing | 64.995 | 41.467 | 51.419 | | | |
| 1280 x 720 | 1280 x 720_60 | 60 | 45.000 | 74.250 | v | v | ۷ |
| 1280 x 768 | 1280 x 768_60 | 59.870 | 47.776 | 79.5 | V | V | V |
| | WXGA_60 | 59.810 | 49.702 | 83.500 | v | v | ٧ |
| | WXGA_75 | 74.934 | 62.795 | 106.500 | | | |
| 1280 x 800 | WXGA_85 | 84.880 | 71.554 | 122.500 | | | |
| | WXGA_120 (Reduce Blanking) | 119.909 | 101.563 | 146.25 | v | | |
| | SXGA_60 | 60.020 | 63.981 | 108.000 | | v | v |
| 1280 x 1024 | SXGA_75 | 75.025 | 79.976 | 135.000 | | | |
| | SXGA_85 | 85.024 | 91.146 | 157.500 | | | |
| 1000 000 | 1280 x 960_60 | 60.000 | 60.000 | 108 | | v | v |
| 1280 x 960 | 1280 x 960_85 | 85.002 | 85.938 | 148.500 | | | |
| 1360 x 768 | 1360 x 768_60 | 60.015 | 47.712 | 85.500 | | v | V |
| 1440 x 900 | WXGA+_60 | 59.887 | 55.935 | 106.500 | | v | ٧ |
| 1400 x 1050 | SXGA+_60 | 59.978 | 65.317 | 121.750 | 1 | v | v |
| 1600 x 1200 | UXGA | 60.000 | 75.000 | 162.000 | | | |
| 1680 x 1050 | 1680 x 1050_60 | 59.954 | 65.290 | 146.250 | 1 | v | V |
| 640 x 480@67Hz | | 66.667 | 35.000 | 30.240 | | | |
| 832 x 624@75Hz | | 74.546 | 49.722 | 57.280 | | | |
| 1024 x 768@75Hz | | 75.020 | 60.241 | 80.000 | 1 | | |
| 1152 x 870@75Hz | | 75.06 | 68.68 | 100.00 | | | |
| 1920 x 1080@60Hz | 1920 x 1080_60 (CEA-861) | 60 | 67.5 | 148.5 | v | v | v |
| 1920 x 1200@60Hz | 1920 x 1200_60 (Reduce Blanking) | 59.95 | 74.038 | 154 | v | | |
| 1920 x 1080@120Hz | 1920 x 1080_120 | 120.000 | 135.000 | 297 | v | | |
| 1920 x 1080@240Hz | 1920 x 1080_240 | 239.76 | 291.309 | 582.617 | | | |

| 1920 x 1200@120Hz | 1920 x 1200_120 (Reduce Blanking) | i i u uliu | 152.404 | 317.00 | v | |
|----------------------|--------------------------------------|------------|---------|--------|---|--|
| 2560 x 1440 | 2560 x 1440_60 | 59.961 | 89.251 | 312.25 | | |
| 2560 x 1440 | 2560 x 1440_120 (Reduce Blanking) | | 182.996 | 497.75 | | |
| 3840 x 2160 | 3840 x 2160_30 (For 4K2K model) | 30 | 67.5 | 297 | | |
| 3840 x 2160 | 3840 x 2160_60 (For 4K2K model) | 60 | 135 | 594 | | |

The timings showing above may not be supported due to EDID file and VGA graphics card limitations. It is possible that some timings cannot be chosen.

• Video timings

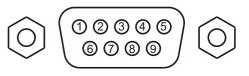
| | | Horizontal | Vertical | Dot Clock | S | upported | 3D format | |
|-----------|------------------|--------------------|-------------------|--------------------|---------------------|------------------|----------------|-----------------|
| Timing | Resolution | frequency (KHz) | frequency (Hz) | Frequency (MHz) | Frame Sequential | Frame Packing | Top-Bott om | Side by Side |
| 480i | 720 (1440) x 480 | 15.73 | 59.94 | 27 | | | | |
| 480p | 720 x 480 | 31.47 | 59.94 | 27 | v | | | |
| 576i | 720 (1440) x 576 | 15.63 | 50 | 27 | | | | |
| 576p | 720 x 576 | 31.25 | 50 | 27 | | | | |
| 720/50p | 1280 x 720 | 37.5 | 50 | 74.25 | | V | V | V |
| 720/60p | 1280 x 720 | 45.00 | 60 | 74.25 | v | V | V | V |
| 1080/24P | 1920 x 1080 | 27 | 24 | 74.25 | | V | V | V |
| 1080/25P | 1920 x 1080 | 28.13 | 25 | 74.25 | | | | |
| 1080/30P | 1920 x 1080 | 33.75 | 30 | 74.25 | | | | |
| 1080/50i | 1920 x 1080 | 28.13 | 50 | 74.25 | | | | V |
| 1080/60i | 1920 x 1080 | 33.75 | 60 | 74.25 | | | | V |
| 1080/50P | 1920 x 1080 | 56.25 | 50 | 148.5 | | | V | V |
| 1080/60P | 1920 x 1080 | 67.5 | 60 | 148.5 | v | | V | V |
| 1080/120P | 1920 x 1080 | 135 | 120 | 297 | v | | | |
| 1080/240P | 1920 x 1080 | 135 | 240 | 594 | | | | |
| 2160/24P | 3840 x 2160 | 54 | 24 | 297 | | | | |
| 2160/25P | 3840 x 2160 | 56.25 | 25 | 297 | | | | |
| 2160/30P | 3840 x 2160 | 67.5 | 30 | 297 | | | | |
| 2160/50P | 3840 x 2160 | 112.5 | 50 | 594 | | | | |
| 2160/60P | 3840 x 2160 | 135 | 60 | 594 | | | | |

RS232 command

RS232 pin assignment

| No. | Serial | | | |
|-----|--------|--|--|--|
| 1 | NC | | | |
| 2 | RX | | | |
| 3 | ТΧ | | | |
| 4 | NC | | | |
| 5 | GND | | | |

| No. | Serial |
|-----|--------|
| 6 | NC |
| 7 | RTSZ |
| 8 | CTSZ |
| 9 | NC |
| | |



| Function | Туре | Operation | ASCII |
|------------------|-------|---------------------------|--------------------------------------|
| | Write | Power On | <cr>*pow=on#<cr></cr></cr> |
| Power | Write | Power Off | <cr>*pow=off#<cr></cr></cr> |
| | Read | Power Status | <cr>*pow=?#<cr></cr></cr> |
| | Write | HDMI (MHL) | <cr>*sour=hdmi#<cr></cr></cr> |
| | Write | HDMI 2 (MHL2) | <cr>*sour=hdmi2#<cr></cr></cr> |
| Source Selection | Write | HDMI 3 (Android TV) | <cr>*sour=hdmi3#<cr></cr></cr> |
| | Write | USB Reader (Media Reader) | <cr>*sour=usbreader#<cr></cr></cr> |
| | Read | Current source | <cr>*sour=?#<cr></cr></cr> |
| | Write | Mute On | <cr>*mute=on#<cr></cr></cr> |
| | Write | Mute Off | <cr>*mute=off#<cr></cr></cr> |
| | Read | Mute Status | <cr>*mute=?#<cr></cr></cr> |
| Audio Control | Write | Volume + | <cr>*vol=+#<cr></cr></cr> |
| | Write | Volume - | <cr>*vol=-#<cr></cr></cr> |
| | Write | Volume level for customer | <cr>*vol=value#<cr></cr></cr> |
| | Read | Volume Status | <cr>*vol=?#<cr></cr></cr> |
| | Write | Bright | <cr>*appmod=bright#<cr></cr></cr> |
| | Write | Cinema | <cr>*appmod=cine#<cr></cr></cr> |
| | Write | User1 | <cr>*appmod=user1#<cr></cr></cr> |
| | Write | 3D | <cr>*appmod=threed#<cr></cr></cr> |
| | Write | HDR10 | <cr>*appmod=hdr#<cr></cr></cr> |
| | Write | RPG | <cr>*appmod=rpg#<cr></cr></cr> |
| | Write | [HDR-RPG] | <cr>*appmod=hdrrpg#<cr></cr></cr> |
| | Write | [HDR-RPG (WCG)] | <cr>*appmod=hdrrpgwcg#<cr></cr></cr> |
| Picture Mode | Write | FPS | <cr>*appmod=fps#<cr></cr></cr> |
| | Write | [HDR-FPS] | <cr>*appmod=hdrfps#<cr></cr></cr> |
| | Write | SPG | <cr>*appmod=spg#<cr></cr></cr> |
| | Write | [HDR-SPG] | <cr>*appmod=hdrspg#<cr></cr></cr> |
| | Write | RCG | <cr>*appmod=rcg#<cr></cr></cr> |
| | Write | [HDR-RCG] | <cr>*appmod=hdrrcg#<cr></cr></cr> |
| | Write | [HDR10 (WCG)] | <cr>*appmod=hdrwcg#<cr></cr></cr> |
| | Write | [HDR-User] | <cr>*appmod=hdruser1#<cr></cr></cr> |
| | Read | Picture Mode | <cr>*appmod=?#<cr></cr></cr> |

| | Write | Contrast + | <cr>*con=+#<cr></cr></cr> | |
|--------------------|-------|----------------------------------|---|--|
| | Write | Contrast - | <cr>*con=-#<cr></cr></cr> | |
| | Write | Set Contrast value | <pre><cre><cre><cre><cre><cre><cre><cre><c< td=""></c<></cre></cre></cre></cre></cre></cre></cre></pre> | |
| | Read | Contrast value | <pre><cre></cre></pre> | |
| | Write | Brightness + | <cr>*bri=+#<cr></cr></cr> | |
| | Write | Brightness - | <cr>*bri=-#<cr></cr></cr> | |
| | Write | Set Brightness value | <cr>*bri=value#<cr></cr></cr> | |
| | Read | Brightness value | <cr>*bri=?#<cr></cr></cr> | |
| | Write | Sharpness + | <cr>*sharp=+#<cr></cr></cr> | |
| | Write | Sharpness - | <cr>*sharp=-#<cr></cr></cr> | |
| | Write | Set Sharpness value | <cr>*sharp=value#<cr></cr></cr> | |
| | Read | Sharpness value | <cr>*sharp=?#<cr></cr></cr> | |
| | Write | Color Temperature-Warm | <cr>*ct=warm#<cr></cr></cr> | |
| | Write | Color Temperature-Normal | <cr>*ct=normal#<cr></cr></cr> | |
| | Write | Color Temperature-Cool | <cr>*ct=cool#<cr></cr></cr> | |
| | Write | Color Temperature-Lamp native | <cr>*ct=native#<cr></cr></cr> | |
| Picture Setting | Read | Color Temperature Status | <cr>*ct=?#<cr></cr></cr> | |
| _ | Write | Aspect 4:3 | <cr>*asp=4:3#<cr></cr></cr> | |
| | Write | Aspect 16:9 | <cr>*asp=16:9#<cr></cr></cr> | |
| | Write | Aspect Auto | <cr>*asp=AUTO#<cr></cr></cr> | |
| | Read | Aspect Status | <cr>*asp=?#<cr></cr></cr> | |
| | Write | Vertical Keystone + | <cr>*vkeystone=+#<cr></cr></cr> | |
| | Write | Vertical Keystone - | <cr>*vkeystone=-#<cr></cr></cr> | |
| | Read | Vertical Keystone value | <cr>*vkeystone=?#<cr></cr></cr> | |
| | Write | Vertical Keystone value Set | <cr>*vkeystone=value#<cr></cr></cr> | |
| | Write | Horizontal Keystone + | <cr>*hkeystone=+#<cr></cr></cr> | |
| | Write | Horizontal Keystone - | <cr>*hkeystone=-#<cr></cr></cr> | |
| | Read | Horizontal Keystone value | <cr>*hkeystone=?#<cr></cr></cr> | |
| | Write | Horizontal Keystone value Set | <cr>*hkeystone=value#<cr></cr></cr> | |
| | Write | Digital Zoom in | <cr>*zoomI#<cr></cr></cr> | |
| | Write | Digital Zoom out | <cr>*zoomO#<cr></cr></cr> | |
| | Write | Reset current picture settings | <cr>*rstcurpicsetting#<cr></cr></cr> | |
| | Write | Reset all picture settings | <cr>*rstallpicsetting#<cr></cr></cr> | |
| | Write | Projector Position-Front Table | <cr>*pp=FT#<cr></cr></cr> | |
| | Write | Projector Position-Rear Table | <cr>*pp=RE#<cr></cr></cr> | |
| | Write | Projector Position-Rear Ceiling | <cr>*pp=RC#<cr></cr></cr> | |
| | Write | Projector Position-Front Ceiling | <cr>*pp=FC#<cr></cr></cr> | |
| | Read | Projector Position Status | <cr>*pp=?#<cr></cr></cr> | |
| | Write | Quick auto search on | <cr>*QAS=on#<cr></cr></cr> | |
| | Write | Quick auto search off | <cr>*QAS=off#<cr></cr></cr> | |
| | Read | Quick auto search status | <cr>*QAS=?#<cr></cr></cr> | |
| Operation Settings | Write | Menu Position - Center | <cr>*menuposition=center#<cr></cr></cr> | |
| | Write | Menu Position - Top-Left | <cr>*menuposition=tl#<cr></cr></cr> | |
| | Write | Menu Position - Top-Right | <cr>*menuposition=tr#<cr></cr></cr> | |
| | Write | Menu Position - Bottom-Right | <cr>*menuposition=br#<cr></cr></cr> | |
| | Write | Menu Position - Bottom-Left | <cr>*menuposition=bl#<cr></cr></cr> | |
| | Read | Menu Position Status | <cr>*menuposition=?#<cr></cr></cr> | |
| | Write | Direct Power On-on | <cr>*directpower=on#<cr></cr></cr> | |
| | Write | Direct Power On-off | <cr>*directpower=off#<cr></cr></cr> | |
| | Read | Direct Power On-Status | <cr>*directpower=?#<cr></cr></cr> | |

| | Write | 9600 | <cr>*baud=9600#<cr></cr></cr> | | |
|----------------|-------|---------------------------|---------------------------------------|--|--|
| | Write | 14400 | <cr>*baud=14400#<cr></cr></cr> | | |
| | Write | 19200 | <cr>*baud=19200#<cr></cr></cr> | | |
| Baud Rate | Write | 38400 | <cr>*baud=38400#<cr></cr></cr> | | |
| | Write | 57600 | <cr>*baud=57600#<cr></cr></cr> | | |
| | Write | 115200 | <cr>*baud=115200#<cr></cr></cr> | | |
| | Read | Current Baud Rate | <cr>*baud=?#<cr></cr></cr> | | |
| | Read | Lamp | <cr>*Itim=?#<cr></cr></cr> | | |
| | Write | Normal mode | <cr>*lampm=lnor#<cr></cr></cr> | | |
| Laway Ocastaal | Write | Eco mode | <cr>*lampm=eco#<cr></cr></cr> | | |
| Lamp Control | Write | SmartEco mode | <cr>*lampm=seco#<cr></cr></cr> | | |
| | Read | Lamp Mode Status | <cr>*lampm=?#<cr></cr></cr> | | |
| | Read | Model Name | <cr>*modelname=?#<cr></cr></cr> | | |
| _ | Read | System F/W Version | <cr>*sysfwversion=?#<cr></cr></cr> | | |
| | Read | Scaler F/W Version | <cr>*scalerfwversion=?#<cr></cr></cr> | | |
| | Read | MCU F/W Version | <cr>*mcufwversion=?#<cr></cr></cr> | | |
| | Write | Blank On | <cr>*blank=on#<cr></cr></cr> | | |
| | Write | Blank Off | <cr>*blank=off#<cr></cr></cr> | | |
| | Read | Blank Status | <cr>*blank=?#<cr></cr></cr> | | |
| | Write | Menu On | <cr>*menu=on#<cr></cr></cr> | | |
| | Write | Menu Off | <cr>*menu=off#<cr></cr></cr> | | |
| | Read | Menu Status | <cr>*menu=?#<cr></cr></cr> | | |
| | Write | Up | <cr>*up#<cr></cr></cr> | | |
| | Write | Down | <cr>*down#<cr></cr></cr> | | |
| | Write | Right | <cr>*right#<cr></cr></cr> | | |
| | Write | Left | <cr>*left#<cr></cr></cr> | | |
| | Write | Enter | <cr>*enter#<cr></cr></cr> | | |
| | Write | Back | <cr>*back#<cr></cr></cr> | | |
| Miscellaneous | Write | Source Menu On | <cr>*sourmenu=on#<cr></cr></cr> | | |
| | Write | Source Menu Off | <cr>*sourmenu=off#<cr></cr></cr> | | |
| | Read | Source Menu Status | <cr>*sourmenu=?#<cr></cr></cr> | | |
| | Write | 3D Sync Off | <cr>*3d=off#<cr></cr></cr> | | |
| | Write | 3D Auto | <cr>*3d=auto#<cr></cr></cr> | | |
| | Write | 3D Sync Top Bottom | <cr>*3d=tb#<cr></cr></cr> | | |
| | Write | 3D Sync Frame Sequential | <cr>*3d=fs#<cr></cr></cr> | | |
| | Write | 3D Frame Packing | <cr>*3d=fp#<cr></cr></cr> | | |
| | Write | 3D Side by Side | <cr>*3d=sbs#<cr></cr></cr> | | |
| | Write | 3D Inverter disable | <cr>*3d=da#<cr></cr></cr> | | |
| | Write | 3D Inverter | <cr>*3d=iv#<cr></cr></cr> | | |
| | Read | 3D Sync Status | <cr>*3d=?#<cr></cr></cr> | | |
| | Read | Serial Number | <cr>*serialnumber=?#<cr></cr></cr> | | |
| | Write | High Altitude mode on | <cr>*Highaltitude=on#<cr></cr></cr> | | |
| | Write | High Altitude mode off | <cr>*Highaltitude=off#<cr></cr></cr> | | |
| | Read | High Altitude mode status | <cr>*Highaltitude=?#<cr></cr></cr> | | |

| | Write | Set BenQ gamma value | <cr>*gamma=value#<cr></cr></cr> |
|--------------------|-------|----------------------------|---|
| | Read | Gamma value status | <pre></pre> |
| | Write | Set HDR Brightness value | <pre></pre> |
| | Read | Get HDR Brightness value | <cr>*hdibri=?#<cr></cr></cr> |
| | Write | Red Gain + | <cr>*RGain=+#<cr></cr></cr> |
| | Write | Red Gain - | <pre><cr>*RGain=-#<cr></cr></cr></pre> |
| | Write | Set Red Gain value | <pre><cr>*RGain=value#<cr></cr></cr></pre> |
| | Read | Get Red Gain value | <pre><cr>*RGain=?#<cr></cr></cr></pre> |
| | Write | Green Gain + | <pre><cr>*GGain=+#<cr></cr></cr></pre> |
| | Write | Green Gain - | <pre><cr>*GGain=-#<cr></cr></cr></pre> |
| | Write | Set Green Gain value | <pre><cr>*GGain=value#<cr></cr></cr></pre> |
| | Read | Get Green Gain value | <pre><cr>*GGain=?#<cr></cr></cr></pre> |
| | Write | Blue Gain + | <pre><cr>*BGain=+#<cr></cr></cr></pre> |
| | Write | Blue Gain - | <pre><cr>*BGain=-#<cr></cr></cr></pre> |
| | Write | Set Blue Gain value | <pre><cre><cre><cre><cre><cre><cre><cre><c< td=""></c<></cre></cre></cre></cre></cre></cre></cre></pre> |
| | Read | Get Blue Gain value | <pre><cre><cre><cre><cre><cre><cre><cre><c< td=""></c<></cre></cre></cre></cre></cre></cre></cre></pre> |
| | Write | Red Offset + | <pre><crew ************************************<="" board="" td=""></crew></pre> |
| | Write | Red Offset - | <pre><crew +#="" -one="" <="" nonset="" pre=""></crew></pre> |
| | Write | Set Red Offset value | <pre><creative: <="" td=""></creative:></pre> |
| | Read | Get Red Offset value | <pre><cr>*ROffset=?#<cr></cr></cr></pre> |
| | Write | Green Offset + | <pre><cr>*GOffset=+#<cr></cr></cr></pre> |
| | Write | Green Offset - | <cr>*GOffset=-#<cr></cr></cr> |
| | Write | Set Green Offset value | <pre><cr>*GOffset=value#<cr></cr></cr></pre> |
| | Read | Get Green Offset value | <cr>*GOffset=?#<cr></cr></cr> |
| Color Calibration | Write | Blue Offset + | <cr>*BOffset=+#<cr></cr></cr> |
| (only for service) | Write | Blue Offset - | <cr>*BOffset=-#<cr></cr></cr> |
| | Write | Set Blue Offset value | <cr>*BOffset=value#<cr></cr></cr> |
| | Read | Get Blue Offset value | <cr>*BOffset=?#<cr></cr></cr> |
| | Write | Primary Color | <cr>*primcr=value#<cr></cr></cr> |
| | Read | Primary Color Status | <cr>*primcr=?#<cr></cr></cr> |
| | Write | Hue + | <cr>*hue=+#<cr></cr></cr> |
| | Write | Hue - | <cr>*hue=-#<cr></cr></cr> |
| | Write | Set Hue value | <cr>*hue=value#<cr></cr></cr> |
| | Read | Get Hue value | <cr>*hue=?#<cr></cr></cr> |
| | Write | Saturation + | <cr>*saturation =+#<cr></cr></cr> |
| | Write | Saturation - | <cr>*saturation =-#<cr></cr></cr> |
| | Write | Set Saturation value | <cr>*saturation =value#<cr></cr></cr> |
| | Read | Get Saturation value | <cr>*saturation =?#<cr></cr></cr> |
| | Write | Gain + | <cr>*gain=+#<cr></cr></cr> |
| | Write | Gain - | <cr>*gain=-#<cr></cr></cr> |
| | Write | Set Gain value | <cr>*gain=value#<cr></cr></cr> |
| | Read | Get Gain value | <cr>*gain=?#<cr></cr></cr> |
| | Write | White Red Gain + | <cr>*WRGain=+#<cr></cr></cr> |
| | Write | White Red Gain - | <cr>*WRGain=-#<cr></cr></cr> |
| | Write | Set White Red Gain value | <cr>*WRGain=value#<cr></cr></cr> |
| | Read | Get White Red Gain value | <cr>*WRGain=?#<cr></cr></cr> |
| | Write | White Green Gain + | <cr>*WGGain=+#<cr></cr></cr> |
| | Write | White Green Gain - | <cr>*WGGain=-#<cr></cr></cr> |
| | Write | Set White Green Gain value | <cr>*WGGain=value#<cr></cr></cr> |
| | Read | Get White Green Gain value | <cr>*WGGain=?#<cr></cr></cr> |

| | Write | White Blue Gain + | <cr>*WBGain=+#<cr></cr></cr> |
|---|-------|--------------------------------------|----------------------------------|
| Color Calibration (only for service) | Write | White Blue Gain - | <cr>*WBGain=-#<cr></cr></cr> |
| (Continued) | Write | Set White Blue Gain value | <cr>*WBGain=value#<cr></cr></cr> |
| () | Read | Get White Blue Gain value | <cr>*WBGain=?#<cr></cr></cr> |
| | Write | Service mode enable for error report | <cr>*error=enable#<cr></cr></cr> |
| | Read | Error code report | <cr>*error=report#<cr></cr></cr> |
| | Read | FAN 1 speed | <cr>*fan1=?#<cr></cr></cr> |
| Service | Read | FAN 2 speed | <cr>*fan2=?#<cr></cr></cr> |
| (Only for service) | Read | FAN 3 speed | <cr>*fan3=?#<cr></cr></cr> |
| | Read | FAN 4 speed | <cr>*fan4=?#<cr></cr></cr> |
| | Read | Temperature 1 | <cr>*tmp1=?#<cr></cr></cr> |
| | Read | LED indicator | <cr>*led=?#<cr></cr></cr> |